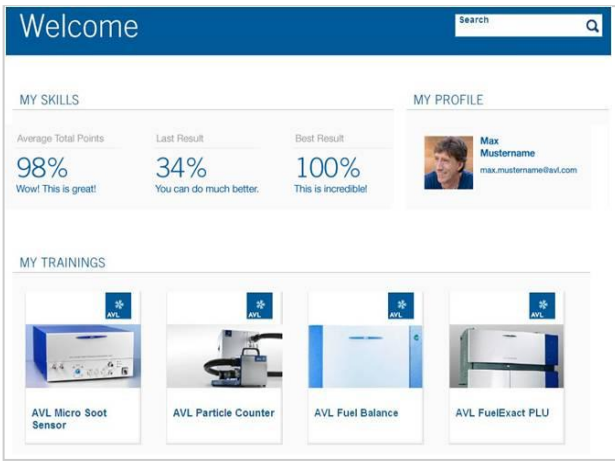


KNOWLEDGE MADE AVAILABLE WHERE THE USERS ARE AND WHEN THEY NEED IT.

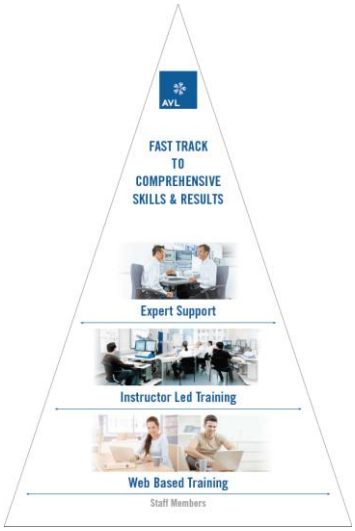
AVL CUSTOMER SERVICES

WEB BASED TRAINING AVL WBT™

DOING BY LEARNING

Web Based Training is a new complementary service to the well established “classical” training courses and is especially tailored for Test Bed Operators. For System and Application Engineers it provides an initial training step before continuing with in-depth education.
Web Based Training modules are available for the major part of AVL instrumentation and are conducted in English language. All modules can be provided in local language and also tailored to specific customer needs.

AVL WBT™ makes learning an active experience – please take a look at YouTube http://www.youtube.com/watch?v=5D8GPdnhrps



Web Based Training for AVL test systems and devices (available at http://wbt.avl.com):

- Testbed Automation
- Consumption Measurement
- Emission Analysis & Measurement
- Combustion Measurement
- Hybrid Testing Solutions

Benefits

- Easy to access, flexible to use and cost effective
- Allows personnel to be able to work with AVL Instrumentation and test systems immediately, while providing a basic education on AVL products that they are utilizing.
- Motivates your staff. With self-managed learning, trainees can learn at their own speed, repeat sessions as necessary and develop competences according to their own pace without having to fear failing the first time.
- Helps to accommodate with budget restrictions (e.g. travel and accommodation cost, training cost per trainee, instructor fee)
- Useful for larger groups of users when it comes to acquiring specific company knowledge on a given topic. This can be especially important when more locations - possibly on an international level - are involved.
- Integrated access to product documentation.
- AVL Certificate for registered trainee to documents staff competencies

Financial Aspects

Web Based Training ensures the high staff availability for projects, as the trainees remain in their usual professional environment and can accommodate their learning sessions using time windows according to their personal and project-specific situations. Web Based Training is a cost effective training method for human resources, based on the elimination of travel costs and accommodation expenses.
Web Based Training classes can also be developed as customer specific packages for a fixed price for unlimited use at customer site(s), even integrating customer specific contents.

Scope of Supply

AVL Web Based Training:

- 24/7 Web access for one trainee over a 12 week license validity period
- AVL Certificate for registered trainee

IT Prerequisites

- Email Account
- Browser: Internet-Explorer 7.0 or higher, Firefox 2.0 or higher (Cookies and JavaScript have to be activated
- Flash Player (version 7.0 or higher)

References

- Over a thousand current users from operations to R&D working with AVL instruments and automation systems as well as EOL applications.

Customer statements:

- Well structured and consistent training content
- We have tried the Web based training - all of us really like the module. Good work, thanks!