

	Product	Email Address	Phone Number
Brazil	BOOST	Boost.br@avl.com	
	CRUISE / CRUISE M	Cruise.br@avl.com	
	Model.CONNECT	Model.CONNECT_br@avl.com	
	EXCITE	Excite.br@avl.com	
	FIRE / FIRE M	fire.br@avl.com	
	PreonLab	PreonLab.brazil@avl.com	
	Tabkin	tabkin.brazil@avl.com	
China	BOOST	boost_support_China@avl.com	+86 212029 1617 +86 212029 1532 +86 212029 1637
	CRUISE / CRUISE M	cruise_support_China@avl.com cruise_M_support_China@avl.com	+86 212029 1609 +86 212029 1532 +86 212029 1625
	Model.CONNECT	cruise_support_China@avl.com	+86 212029 1609 +86 212029 1532 +86 212029 1625
	EXCITE	mechanical_support_China@avl.com	+86 212029 1613 +86 212029 1616 +86 212029 1634
	FIRE / FIRE M	cfid_support_China@avl.com	+86 212029 1617 +86 212029 1637
	PreonLab	cfid_support_China@avl.com	+86 212029 1617 +86 212029 1637
	Tabkin	cfid_support_China@avl.com	+86 212029 1617 +86 212029 1637
France	BOOST	boost.france@avl.com	+33 130154190
	CRUISE / CRUISE M	cruise.france@avl.com	
	Model.CONNECT	Model.CONNECT_france@avl.com	
	EXCITE	excite.france@avl.com	
	FIRE / FIRE M	fire.france@avl.com	
	PreonLab	PreonLab.france@avl.com	
	Tabkin	tabkin.france@avl.com	
Germany	BOOST	BOOST_Support_D@avl.com	+49 1805 233 283
	CRUISE / CRUISE M	CRUISE_Support_D@avl.com	+49 1805 233 283
	Model.CONNECT	Model.CONNECT_D@avl.com	+49 1805 233 283
	EXCITE	EXCITE_Support_D@avl.com	+49 1805 233 284
	FIRE / FIRE M	CFD_Support_D@avl.com	+49 1805 233 285
	PreonLab	PreonLab.germany@avl.com	
	Tabkin	tabkin.germany@avl.com	
India	BOOST	ast_support_india@avl.com	+91 124 4090300240 +91 124 4090300276
	CRUISE / CRUISE M	ast_support_india@avl.com	
	Model.CONNECT	Model.CONNECT_india@avl.com	
	EXCITE	ast_support_india@avl.com	
	FIRE / FIRE M	ast_support_india@avl.com	
	PreobLab	PreonLab.india@avl.com	
	Tabkin	tabkin.india@avl.com	

	Product	Email Address	Phone Number
Japan	BOOST	boost.japan@avl.com	+81 44 455 9221
	CRUISE / CRUISE M	cruise.japan@avl.com	
	Model.CONNECT	Model.CONNECT_japan@avl.com	
	EXCITE Designer	excite-d.japan@avl.com	
	EXCITE Piston&Rings	excite-pr.japan@avl.com	
	EXCITE Power Unit	excite.japan@avl.com	
	EXCITE Timing Drive	excite-td.japan@avl.com	
	FIRE / FIRE M	fire.japan@avl.com	
	PreonLab	PreonLab.japan@avl.com	
	Tabkin	tabkin.japan@avl.com	
	License	ast-license.japan@avl.com	
Korea	BOOST	ast_korea@avl.com	+82 2 580 5884
	CRUISE / CRUISE M	ast_korea@avl.com	+82 2 580 5751
	Model.CONNECT	Model.CONNECT_korea@avl.com	+82 2 580 5884
	EXCITE	ast_korea@avl.com	+82 2 580 5751
	FIRE / FIRE M	ast_korea@avl.com	+82 2 580 5760
	PreonLab	PreonLab.korea@avl.com	+82 2 580 5752
	Tabkin	tabkin.korea@avl.com	+82 2 580 5884
			+82 2 580 5884
South Europe	BOOST	Boost.SEU@avl.com	
	CRUISE / CRUISE M	Cruise.SEU@avl.com	
	Model.CONNECT	Model.CONNECT_seu@avl.com	
	EXCITE	Excite.SEU@avl.com	
	FIRE / FIRE M	Fire.SEU@avl.com	
	PreonLab	PreonLab.seu@avl.com	
	Tabkin	tabkin.seu@avl.com	
USA	BOOST	BoostSupport@avl.com	+1 877 285 4278
	CRUISE	CruiseSupport@avl.com	
	CRUISE M	CruiseM_NA@avl.com	
	Model.CONNECT	Model.CONNECT_na@avl.com	
	EXCITE	ExciteSupport@avl.com	
	FIRE / FIRE M	FireSupport@avl.com	
	Tabkin	Tabkin.NA@avl.com	
	PreonLab	PreonLab.NA@avl.com	
Others	BOOST	boost@avl.com	
	CRUISE	cruise@avl.com	
	CRUISE M	cruise_m@avl.com	
	Model.CONNECT	Model.CONNECT@avl.com	
	EXCITE Designer	excite-d@avl.com	
	EXCITE Piston&Rings	excite-pr@avl.com	
	EXCITE Power Unit	excite@avl.com	
	EXCITE Timing Drive	excite-td@avl.com	
	FIRE / FIRE M	fire@avl.com	
	Tabkin	tabkin@avl.com	
	PreonLab	PreonLab@avl.com	

Further information:

- Customer Support Process --> An overview of the CSP is given in Appendix 8.1.