



# AVL Spare Parts Management

## FAST PROCUREMENT AND SUPPLY OF SPARE PARTS

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### What is AVL Spare Parts Management?

AVL Spare Parts Management is a range of services that make procurement and supply of critical and non-critical spare parts as smooth and efficient as possible.

The services ensure that you receive the right spare part at the right time, in the right place, thus avoiding unplanned downtimes, minimizing process costs and reducing fixed capital.

### Which services are included?

AVL Spare Parts Management is made up of the following services, which can be combined as needed:

#### **AVL eSpares plus™:**

AVL eSpares plus™ is an easy-to-use web shop with all AVL's standard spare parts. Parts can be easily identified, their availability checked and an order placed online at any time. Standard parts ordered via AVL eSpares plus™ are typically shipped within 24 hours. You can also trace transactions online.

#### **AVL Quick Stock:**

AVL Quick Stock is a service that ensures prompt availability of parts that are particularly critical or have long lead-times. A defined inventory of spare parts (consignment stock) is kept at the customer's facility,

at a logistics partner or at the nearest AVL office. AVL is responsible for replenishment, update and administration of the stock. The spare parts are invoiced as consumed. An annual provision fee is charged.

#### **Electronic Catalog Import:**

AVL's electronic catalog of spare parts can be easily imported into the eProcurement tools or marketplaces used by our customers. The common categorization by eClass and UNSPSC and formats in compliance with BMEcat and cXML are supported. Customer specific classification criteria can also be taken into consideration if required.

#### **AVL Spare Parts Support Plan:**

Some parts are more critical to testing than others. Some are also customer-specific and may be hard to procure at short notice. To take these factors into consideration, AVL can draw up an individual Spare Parts Support Plan, based on your installed devices and equipment. The plan defines how each type of part will be supplied, depending on criticality and lead time for procurement.

## **How do I decide which services I need?**

The spare parts services you need depend on the devices and systems installed and your own requirements in terms of testbed availability. We are happy to help you analyze your requirements and to develop an appropriate spare parts management strategy for you at no extra cost.

## **What do these services cost?**

With the exception of AVL Quick Stock, the listed services are free of charge. You only pay for the ordered parts and their delivery, which are clearly listed in the electronic catalog in the AVL eSpares<sup>TM</sup> web shop.

With AVL Quick Stock the defined parts are held as consignment stock on or near your site and invoiced as consumed. An annual provision fee is charged for holding the consignment stock.

## **How can I get these services?**

Please contact your local AVL Sales or Service representative who can arrange a meeting or call to discuss your options and draw up a proposal for you.

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### **Related AVL services you may be interested in:**

- Hardware Maintenance
- Hardware Repair