

November 19, 2009

To: Mark Oliver
Director, Software R&D
AVL ITS

From: Jitka West
SEI-Certified SCAMPI Lead Appraiser
VP, Natural Systems Process Improvement

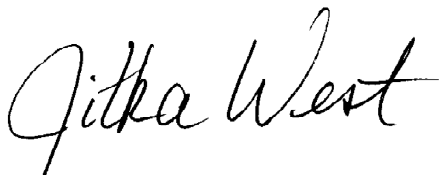
Mr. Oliver,

By this letter I declare that your organization, AVL ITS, has been rated Capability Maturity Model Integration (CMMI-DEV, v1.2) Maturity Level 2.

This CMMI Maturity Level 2 rating was achieved using the Software Engineering Institute's (SEI) Standard CMMI Appraisal Method for Process Improvement (SCAMPI¹).

The SCAMPI Class A appraisal performed for AVL ITS that resulted in the CMMI-DEV Maturity Level 2 rating was filed with the SEI as appraisal record #13536 in the SEI Appraisal System (SAS).

Best regards,

A handwritten signature in black ink that reads "Jitka West".

Jitka West

SEI Lead Appraiser ID#: 0600711-01

¹ Standard CMMI[®] Appraisal Method for Process Improvement (SCAMPISM), Version 1.2: Method Definition Document (MDD), CMU/SEI-2001-HB-001