

# Process and Data Management in Powertrain Development, Simulation and Test

PDiM – Workshop – November 29<sup>th</sup>

Software is guiding function development, data flows and process, materials etc. Best practices are shared how IT support ties in and ensures an efficient daily operation.

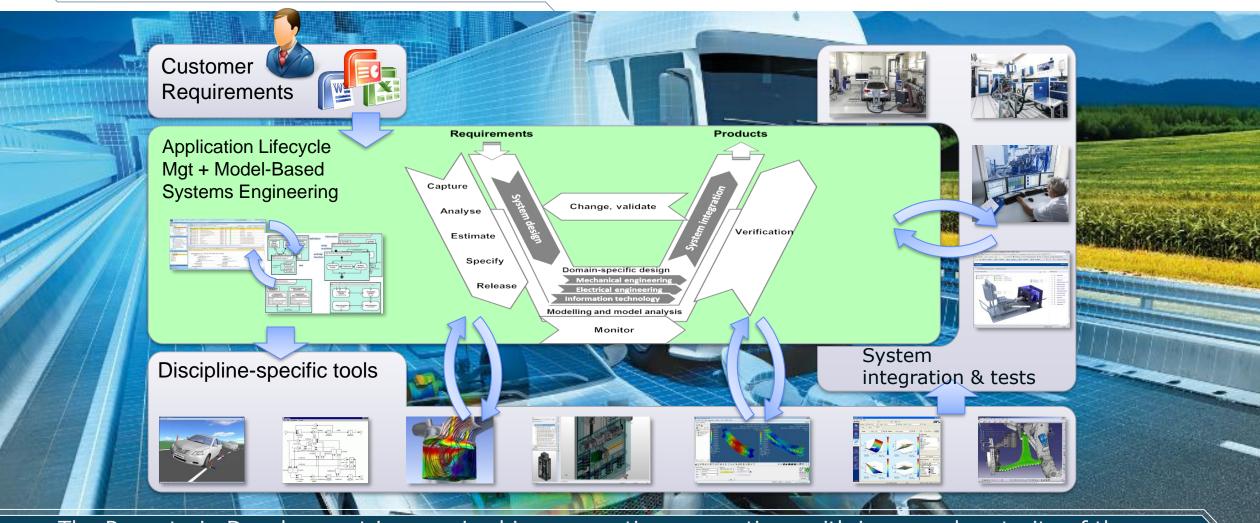


## Target of the Workshop - Goal

How to create and manage best the IT landscape and its support to enable and monitor the powertrain development process including test and simulation



## Powertrain Development Process



The Powertrain Development is organized in consecutive generations with increased maturity of the powertrain in each generation enabled and monitored by a variety of SW tools



## IT trends - CAPGEMINI Study

Extension of digitalization

Development of new, innovative IT products and services

Increase of end user satisfaction

Increase of agility and flexibility

Increase of efficiency

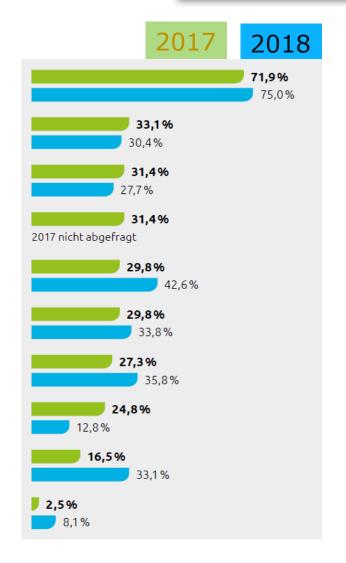
Increase of data security

Reduction of costs

Shorten time-to -market (e.g. shortened release cycles, faster provisioning of IT, ...)

Improvement of information analysis and usage

Close technological gap compared to competition





## SW-Enabled Frontloading

Planning

Concept & Construction

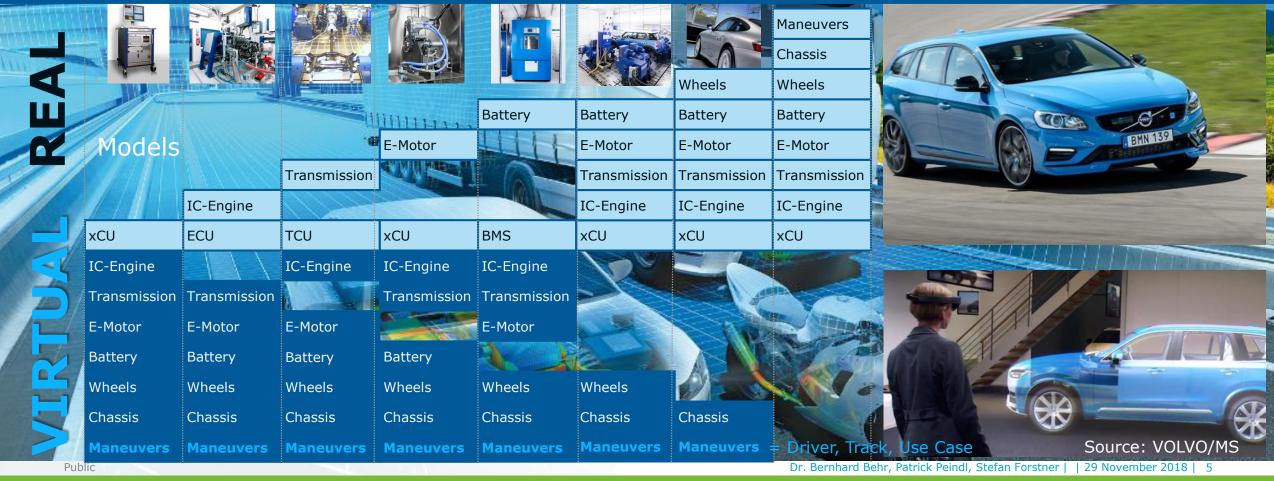
Simulation

Validation

Production

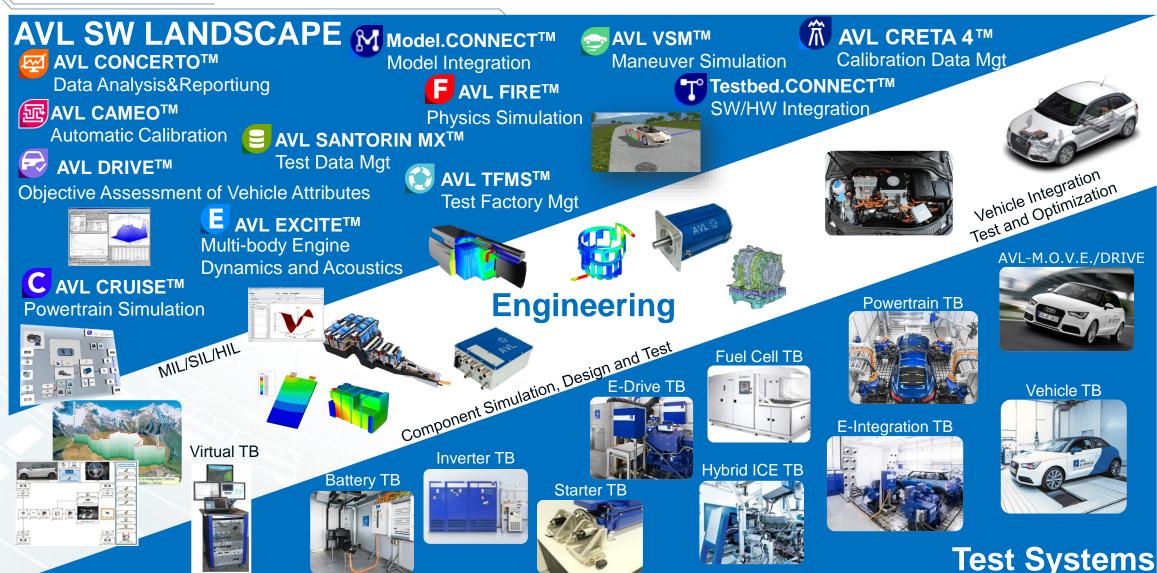
Service

## Collaboration + virtual/real -> managed by SW: simulation/data/process





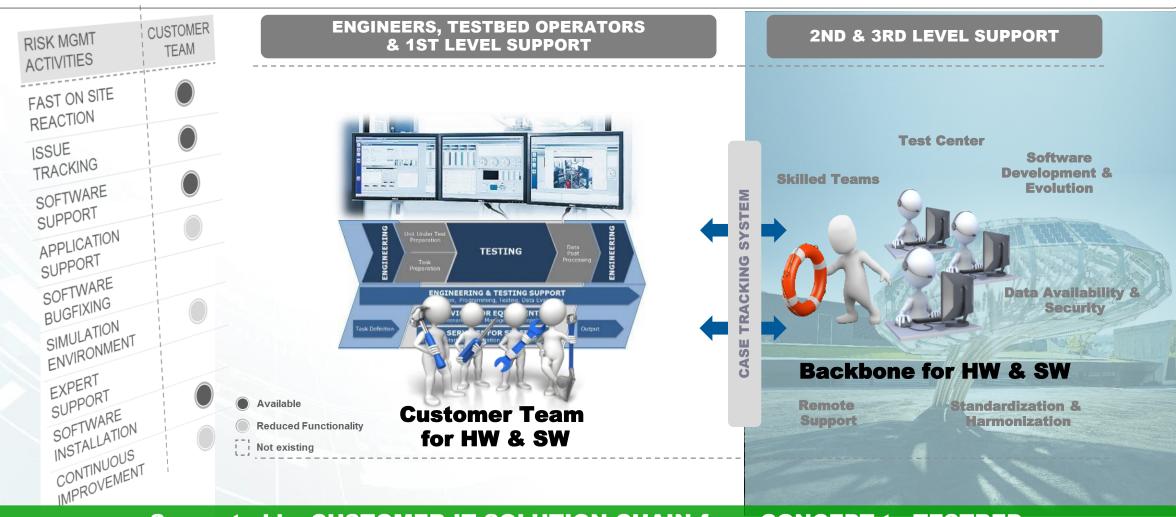
## Examples for IT tools in PT Engineering



## Support & Maintenance Models to Reduce Operational Risk



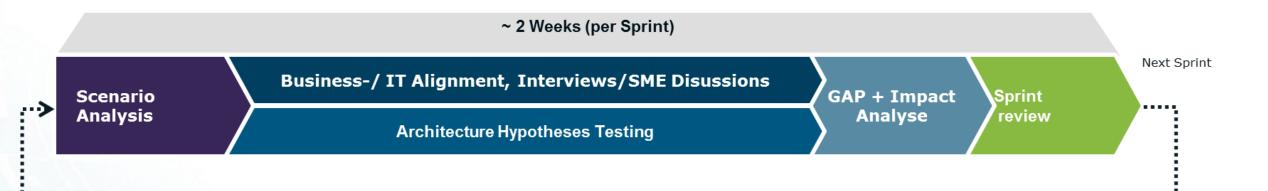
#### **OVERALL CUSTOMER DEVELOPMENT PROCESS**

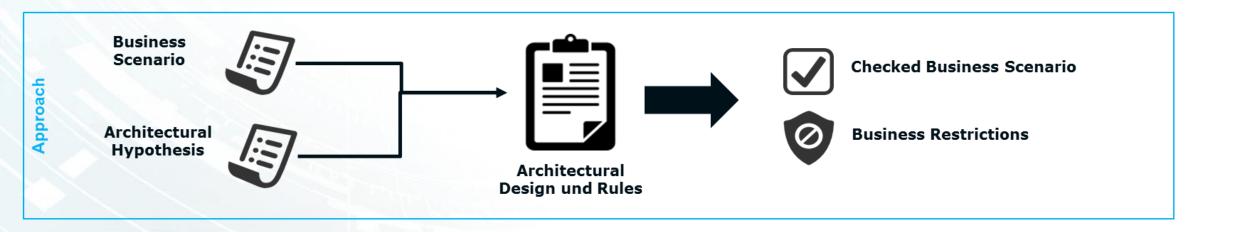


Supported by CUSTOMER IT SOLUTION CHAIN from CONCEPT to TESTBED



## Work on Business Needs & Deliverables



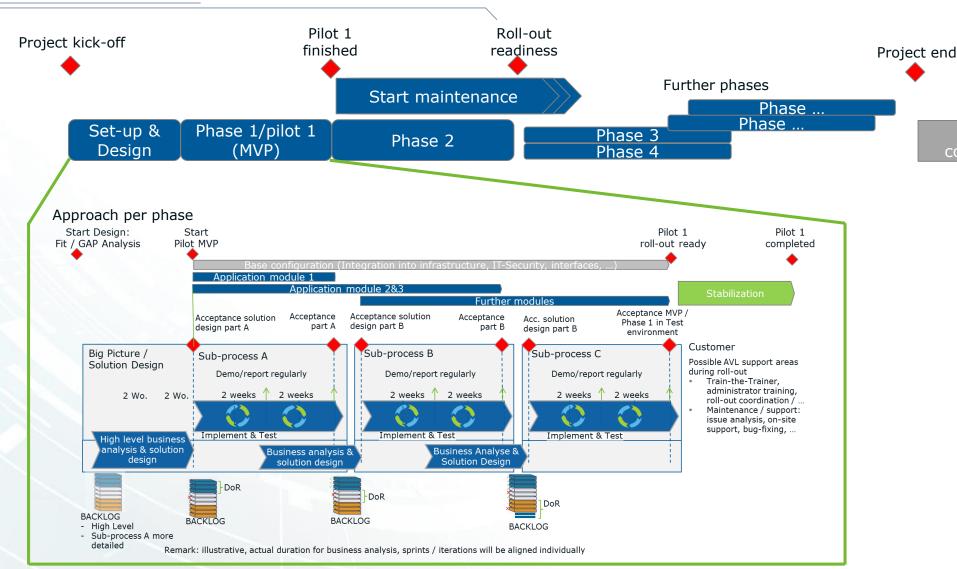


## Sample Project Outline Details for Start-up & Phase 1



Changes over time /

continuous improvement



Dr. Bernhard Behr, Patrick Peindl, Stefan Forstner | | 29 November 2018 | 9



## Example 1 / Global acting OEM





#### **Contract scope (global)**

333 engine / powertrain / component TB automation systems

Office software products

8 locations / 5 countries

Over 2000 users

5 year frame agreement

### **Contract targets**

Manage all AVL software globally Sustain high software quality Comply with future technology requirements

#### **Activities**

Software support with a dedicated global team

Software validation incl. customer applications

Implementation of customer-influenced product evolutions

Performance reporting

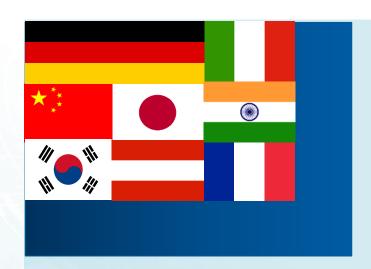
Productivity and utilization monitoring

#### **Impact**

10% point utilization increase Globally standardized software platform



## Example 2 / Global acting TIER 1





#### **Contract scope**

54 engine TB automation systems26 emission applicationsOffice software products9 locations / 8 countries4 year duration

### **Contract targets**

Reach optimal software stability
Ensure global data compatibility
Leverage of global synergies
Achieve smooth migration to new
software generation

#### **Activities**

Software maintenance

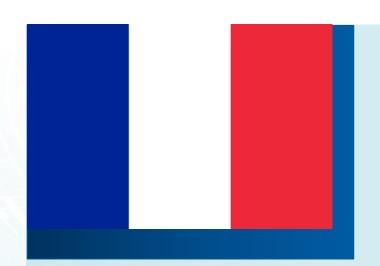
Case management (incl. global consolidation) & processing via priority lane
Remote support
Global release upgrades
Realization of enhancement requests
Global performance reporting

#### **Impact**

Downtime Reduction Utilization Increase



## Example 3 / Local acting OEM





#### **Contract scope**

115 engine & powertrain TB automation systems

3 sites / 1 country

10 year duration

#### **Contract targets**

Controlled software harmonization and evolution over time

Defined issue resolution cycles (KPI-based)

Access to AVL HQ developer competences

#### **Activities**

Software maintenance

Case management & processing via priority lane

Remote support

Regular expert workshops

Provision of new software releases

Performance reporting

#### **Impact**

>90% KPI achievement

High customer satisfaction



## Example 4 / Racing





#### **Contract scope**

2 engine TB automation systems (Software & Hardware)

1 site

Contract since 2011

#### **Contract targets**

Risk reduction with application-specific equipment support

Quick recovery in case of TB standstill

#### **Activities**

Software maintenance

Case management & processing via priority lane

Remote support

Expert workshops

Performance reporting

#### **Impact**

No major downtime of AVL equipment over the last 24 months

Next-day-implementation of workarounds in 9 out of 10 cases



## Conclusions (source: McKinsey)

Public

