AVL Advanced Simulation Technologies

Customer Services Catalog

Software Related Services

Training and Support | Knowledge Transfer | Project Work

www.avl.com

Overview of Basic Training courses in AST Trainings Center Austria Graz, year 2026

AVL CRUISE™ M	AVL EXCITE™ M	AVL FIRE™ M
February 03-05	February 10-11	March 17-19
September 14-16	August 11-12	November 10-12
PreonLab Transmission	**PreonLab Water Wading**	**AVL VSM™**
February 23-24	March 30-31	January 13-15
October 12-13	November 23-24	July 07-09

PRICING:

- For scheduled training courses held in Graz, the price is:
  - a) 570 euro per day and participant
  - b) 285 euro per day and participant for universities

- For training on request, the total price for one AST engineer for 1 full day training is:
  - a) In Graz or online: 1720 euro for max. 4 participants
  - b) In Europe: 2480 euro for max. 6 participants at the customer location, including travel and accommodation
  - c) The rest of the world: 7110 euro for 2 days training, including travel and accommodation
    For each additional day, 1720 euro

Register online: Explore our Trainings Portfolio | AVL Experience Cloud

Table of Content

1. Introduction

This document describes all AVL AST software product-related services offered by the customer services group (AST / CC Methodology Development & Services).

- From a Software Provider to a Solution Provider

Beside the development of easy-to-use software products, AVL AST provides the development of methods and advanced simulation solutions. The transfer of engineering and application know-how is important for an efficient use of advanced simulation technologies in daily work, in addition to training in the usage of a software tool.

- Create Values for Customers

AST offers various services in different levels to support our customers in the best way to shorten the initial phase from the first contact with our products to the effective integration and usage in the development process.

In addition, we provide services for improvement of the applied methods and for development of new simulation methods in close cooperation with the customer, up to complex project work, including simulation-measurement comparison for validation of methods, problem solving with root-cause analysis or taking over design responsibility.

- From Engineer to Engineer

All our engineers participate in method development and advanced simulation work, software training and support. This is a challenging task for all the engineers involved, but for the customer it offers the significant benefit that by getting in contact with our service group he/she is in contact with highly experienced engineers, who know their tools and their application, work in close contact with software development and can link their engineering experience with the information coming from software support of various customers.

- Our message to the customers is: "***We assist our customers in developing advanced simulation excellence***"

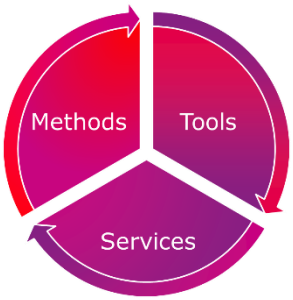
Graz, January 2025

Thomas Resch (AST CC / Head of Methodology Development & Services)

Christian Vock (AST CCSP / Customer Support Manager)

2. Overview of AST Customer Services

MORE THAN JUST A TOOL - Our Solution Approach

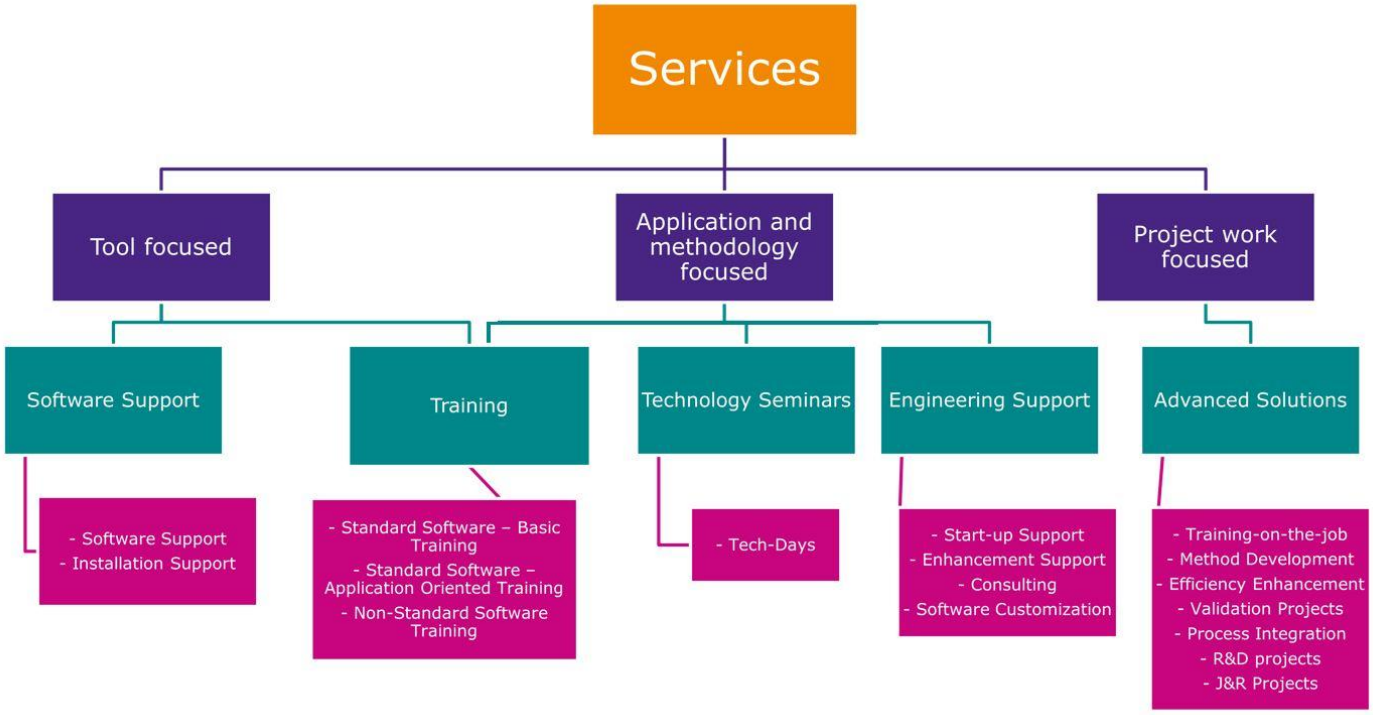


Our **methods** are grounded in the understanding of using cases. This understanding is our basis for choosing the right solution approach and defining the best workflow.
The embedded functionality in the pre-processor, solver and post-processor is the physical evidence. You can experience this in all our **tools**.
We provide **services** to train and support you, to enable you to use our solution independently and successfully with the help of validation, documentation, and training.

The customer services group comprises three modules:

- **Tool focused** – Standard Training & Software Support
- **Application and methodology focused** – Non-Standard Training, Technology Seminars & Engineering Support
- **Project work focused** – Advanced Solutions

An overview of the entire chain from basic training and standard software support via enhanced know-how transfer by technology seminars and specific engineering support up to specific advanced solutions, performed as project work, is shown in the following figure. These services are valid for AST worldwide.



2.1 Validity of Prices and Training Content

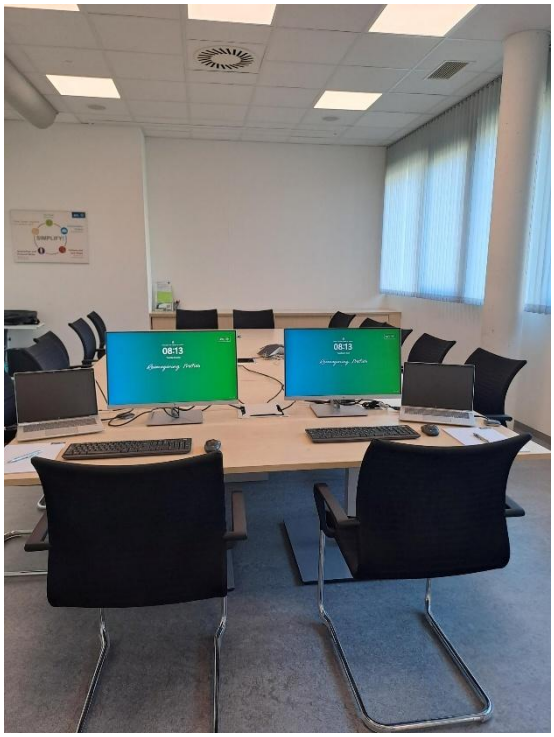
* All **prices** given in this document, as well as the **training content**, are related to activities done by AVL AST Graz and can differ for local affiliates.

  For more details, contact your local support and sales organization.

2.2 AST Service Base

Training courses will take place at AVL Headquarters, Hans-List-Platz 1, A-8020 Graz, Austria.

- Modern-equipped and air-conditioned meeting rooms
- Face2face (F2F), remote and hybrid trainings
- Cloud support
- Greenroom
- Training by our support and application engineers
- Hardware examples for demonstration purpose



3. Training & Software Support

This module focuses mainly on the usage and installation of the AVL AST software tools:

- AST offers support for the *installation of software tools* in a customer-specific environment.
- AST offers for all software products *standardized software training and customer-specific non-standard training*.
- For software-related questions, AST offers *software support* according to the AST Global Customer Support Process (CSP).

3.1 Installation Support

This module deals with the installation of our software in a customer-specific environment.

ID	Service
CC_31	Installation Support

Purpose:

The basic step is the installation of the software on a single computer or on a file server. The second step is valid for more complex installations, such as multi-processor environment on clusters.

Validity:

Basic installation is valid for all AST tools. It includes multi-processor and connection with a queuing system for the tools, which support these options.

Content:

- Software installation from the network store ready to work
- Installation performed by an AST engineer
- Customization of software interfaces according to the requirements of the queuing system

Requirements:

- Basic requirements for the system are given by AVL in advance and have to be fulfilled.
- The AVL engineer has to get administration privileges during the installation phase.

Customer Benefit:

- A fast start-up to get a valid installation running
- The best opportunity to enable the usage of all features of the software

Duration:

- Half a day for basic installation.
- The connection with a queuing system depends highly on the complexity of this system and has to be done in close cooperation between AST and system administration on the customer side. For LSF system installation, it will take approximately 1 day, for other systems around 3 days.

Price (excl. Tax): * see chapter 2.1

Installation will be done on the customer side. The price for installation by one AST engineer is:

- Basic installation: 690 euro * see chapter 2.1
- Installation in a complex system environment and the connection with a queuing system: 1720 euro per day * see chapter 2.1

Travel and accommodation will be charged separately.

Contact	
Additional Information	Responsible Sales Manager
Proposal	Responsible Sales Manager

3.2 Standard Software Training

Standard training courses are provided and performed by AST using standard training material and calculation models. AST offers **basic software training** and **application-oriented training** modules.

Training courses are available for each AVL AST software product and are provided in Graz, at AVL affiliates, or at the customer location.

The general training language is English or a local language at AVL affiliates.

Register at the Experience Cloud, search for a course and submit an inquiry, after which you will receive a Confirmation E-Mail.

Cancellations must be made in written form 2 weeks before the start of the course.

Training at AVL Graz

- Training courses will take place at AVL Headquarters, Hans-List-Platz 1, A-8020 Graz, Austria.
- AST will organize accommodation for customers, if requested.
- At AVL affiliates, arrangements are to be made with the affiliates.
- Training courses held in Graz have the additional benefit for customers to get in contact with various application engineers from AVL.

Training at the Customer Location

- On-site training will be held by one engineer from AST. The customer is asked to secure a training room with equipment and necessary hardware.
- Software should be pre-installed by the customer. Additional access to Software during the training can be provided via AVL SIMcloud™.

Online Training – refer to e-Learning services

- All training courses can also be held online on request.
- Software will be provided via AVL SIMcloud™. Registration at AVL.com is mandatory.
- Or software and licenses are used via Cloud.

Contact	
Training Content	Link to Experience Cloud
Training Schedule	Experience Cloud
Training Registration	Experience Cloud

3.2.1 Basic Software Training

An overview of the handling and usage of the product is given, as well as a general introduction to the main applications. A standard model for the simulation is presented and possible applications with this model are discussed.

ID	Service
CC_321	Basic Software Training

Purpose:

- Overview on the software tool
- Enables the user to build up and run calculation models, prepared by AVL

Validity:

Basic training courses are offered for all AVL AST software products.

Content: * see chapter 2.1

- Introduction, theory, primer examples, modeling, simulation, and post-processing

Goals:

- Basic knowledge
- Capability of software handling

Customer Benefit:

- A fast and efficient way to start using the software tool

Duration:

- Depending on training (see subsequent product listing)

Price (excl. Tax): * see chapter 2.1

- For scheduled training courses held in Graz, the price is:
  a) 570 euro per day and participant
  b) 285 euro per day and participant for universities

  AVL offers fixed dates for **scheduled training courses**, typically one training course per quarter of the year. At these training courses, engineers from different companies can participate (max. 12 people).

- Alternatively, training can be held on request. For **training on request**, the total price for one AST engineer for 1 full day training is:
  - In Graz or online: 1720 euro for max. 4 participants
  - In Europe: 2480 euro for max. 6 participants at the customer location, including travel and accommodation
  - The rest of the world: 7110 euro for 2 days training, including travel and accommodation. For each additional day, 1720 euro.

Contact	
Information & Organization	Training Organization – Petra Pintaric (ast_training@avl.com)
Registration	Experience Cloud
Training Schedule	Experience Cloud

3.2.2 Application Software Training

Application training courses are also standard training courses, but focus on specific applications and are based on the knowledge given by standard basic training.

For some products, various parts of the course for different applications are offered. They can be combined individually according to the customer's requirements.

ID	Service
CC_322	Application Software Training

Purpose:

Application software training will improve the knowledge of the software tool and will train the user in the methodology of special application methods.

Validity:

Application training courses are offered for all AVL AST software products.

Content: * see chapter 2.1

- Application method, special theory, application examples
- Special modeling, post-processing technology
- Result evaluation and integration

Goals:

- Special application oriented knowledge

Customer Benefit:

- A fast and efficient way to learn a new software application field

Duration:

- Depending on training (see subsequent product listing)

Price (excl. Tax): * see chapter 2.1

- For scheduled training courses held in Graz, the price is:
  c) 570 euro per day and participant
  d) 285 euro per day and participant for universities

  AVL offers fixed dates for **scheduled training courses**, typically one training course per quarter of the year. At these training courses, engineers from different companies can participate (max. 12 people).

- Alternatively, training can be held on request. For **training on request**, the total price for one AST engineer for 1 full day training is:
  - In Graz or online: 1720 euro for max. 4 participants
  - In Europe: 2480 euro for max. 6 participants at the customer location, including travel and accommodation
  - The rest of the world: 7110 euro for 2 days training, including travel and accommodation. For each additional day, 1720 euro.

Contact	
Information & Organization	Training Organization – Petra Pintaric (ast_training@avl.com)
Registration	Experience Cloud
Training Schedule	Experience Cloud

Further information:

- Application training courses are on request after completing the basic training.
- Pre-requisites: Completing the related Basic Training Course.

3.2.3 Premium Software Training Package

Premium software training packages are extensions of the basic or application software training. They offer additional contact with the trainer beyond the training days.

ID	Service
CC_323	Premium Software Training Package

Purpose:

The premium software training package will help the users learn how to use the software faster by offering extended contact with the trainer with regular meetings after the basic or application software training. Meetings and additional training days are always held individually for each customer.

Validity:

Premium software training packages are offered for all AVL AST software products.

Content:

- Discussion about user experience
- Review of user generated models

Goals:

- Increase experience and application of the software at the customer location

Customer Benefit:

- A faster way to get information and a speed-up of profitable work with software

Duration:

- Weekly online meetings, approx. 2 hours each for 4 weeks following the basic or application training
- Additional training day after 4 weeks
- Biweekly online meetings, approx. 2 hours each for 8 weeks following the additional training day

Price (excl. Tax): * see chapter 2.1

- With an additional training day done at an AVL affiliate or via web-service: 4345 euro for max. 4 participants
- With an additional training day done at the customer location with a local trainer from an affiliate: 6290 euro for max. 4 participants at the customer location, including travel and accommodation
- With an additional training day done at the customer location requiring experts from other affiliates: 7550 euro for max. 4 participants, including travel and accommodation

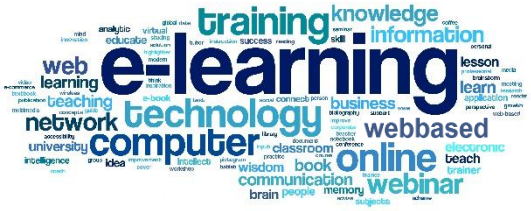
Contact	
Information & Organization	Training Organization – Petra Pintaric (ast_training@avl.com)
Registration	Experience Cloud
Training Schedule	Experience Cloud

Further information:

- Premium training packages can only be purchased in combination with basic or application training.
- Premium training packages can also be purchased following a standard scheduled training course, but meetings and additional training days are always held individually for each customer.
- Pre-requisites: Completing the Basic or Application Training Course.

3.2.4 E-Learning

In addition to the face2face training courses, AST also offers various online training courses. E-Learning (or electric learning) includes all forms of learning in which electronic or digital media are used as the learning material.



3.2.4.1 Remote/ Online Training

Remote training courses are “real-time” training courses with the trainer and the trainees doing the training online, regardless of the country. For better communication, the trainer uses a headset with a microphone and a webcam with different view options.

ID	Service
CC_324	Remote/ Online Training

Purpose:

- Training courses are done online. If the training is done online, it will be split into half-day sessions.

Validity:

Remote/ online training courses are offered for all AVL AST software products.

Requirement:

-
- Software will be provided via AVL SIMcloud™. Registration at AVL.com is mandatory.

Content: * see chapter 2.1

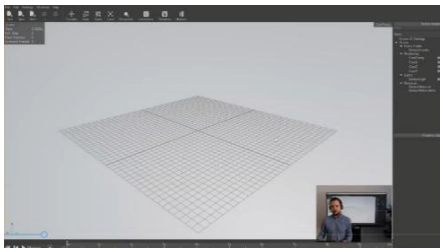
-
- Introduction, theory, primer examples, modeling, simulation, and post-processing or
- Application method, special theory, application examples,
- Special modeling, post-processing technology

Goals:

- Basic knowledge,
- Capability of software handling or
- Special application-oriented knowledge

Customer Benefit:

- A fast and efficient way to learn a new software application field
- No travel costs



Duration:

- Depending on training (see subsequent product listing)

Price (excl. Tax): * see chapter 2.1

- For scheduled training courses, the price is:
  - 570 euro per day and participant
  - 285 euro per day and participant for universities

  AVL offers fixed dates for scheduled training courses, typically one training course per quarter of the year. At these training courses, engineers from different companies can participate (max. 9 people).
- Alternatively, training can be held on request. For training on request, the total price for one AST engineer for 1 full day training is:
  - 1720 euro for max. 4 participants

Contact	
Information & Organization	Training Organization – Petra Pintaric (ast_training@avl.com)
Registration	Experience Cloud
Training Schedule	Experience Cloud

3.2.4.1 Hybrid Training

Hybrid training, also known as blended learning or mixed-mode instruction, is an education approach that combines online education materials and opportunities for online interaction with traditional location-based classroom methods. Hybrid training is a combination of "live" F2F training courses with participants at the AVL Headquarters in Graz and trainees participating online.

ID	Service
CC_324	Hybdrid Training

Purpose:

- Depending on the possibilities and preferences, the participants join the training either F2F or online.

Requirement:

- Software will be provided via AVL SIMcloud™. Registration at AVL.com is mandatory.

Content: * see chapter 2.1

- Introduction, theory, primer examples, modeling, simulation, and post-processing or
- Application method, special theory, application examples,
- Special modeling, post-processing technology

Goals:

- Basic knowledge,
- Capability of software handling or
- Special application-oriented knowledge

Customer Benefit:

- A fast and efficient way to learn a new software application field
- A flexible arrangement for different customer needs

Duration:

- Depending on training (see subsequent product listing)

Price (excl. Tax): * see chapter 2.1

- For scheduled training courses, the price is:
  - 570 euro per day and participant
  - 285 euro per day and participant for universities

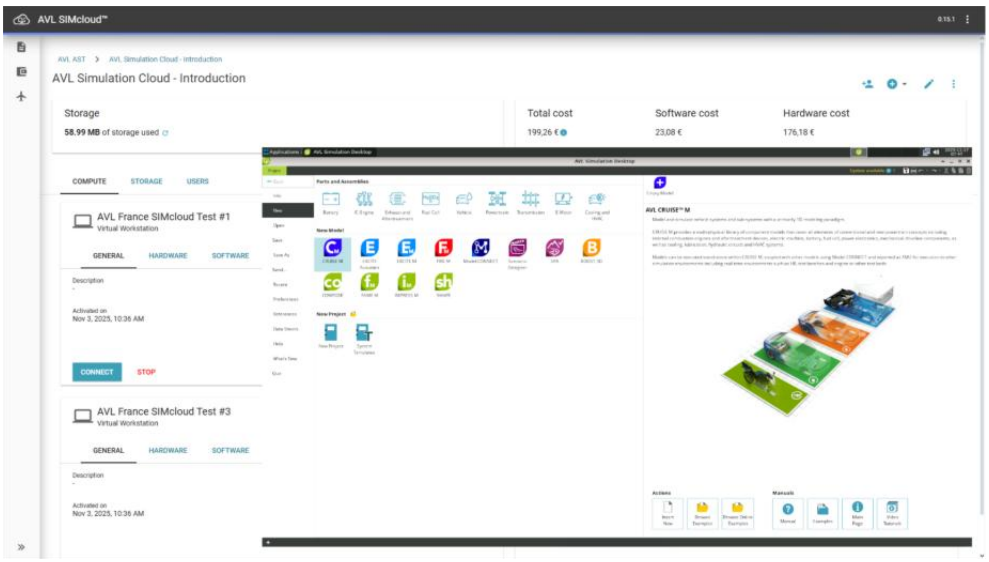
  AVL offers fixed dates for scheduled training courses, typically one training course per quarter of the year. At these training courses, engineers from different companies can participate (max. 9 people).
- Alternatively, training can be held on request. For training on request, the total price for one AST engineer for 1 full day training is:
  - 1720 euro for max. 4 participants

Contact	
Information & Organization	Training Organization – Petra Pintaric (ast_training@avl.com)
Registration	Experience Cloud
Training Schedule	Experience Cloud

3.2.5 AVL SIMcloud™

AVL SIMcloud™ is a cloud-based platform that allows you to run AVL simulation software directly in your browser. Without the need for local software installation or local software license, it helps to easily set up and start a simulation.

Needed for training with AVL SIMcloud™: Registration at AVL.com, a Laptop/PC, a working internet connection, an Internet Browser and a second screen to join MS Teams.

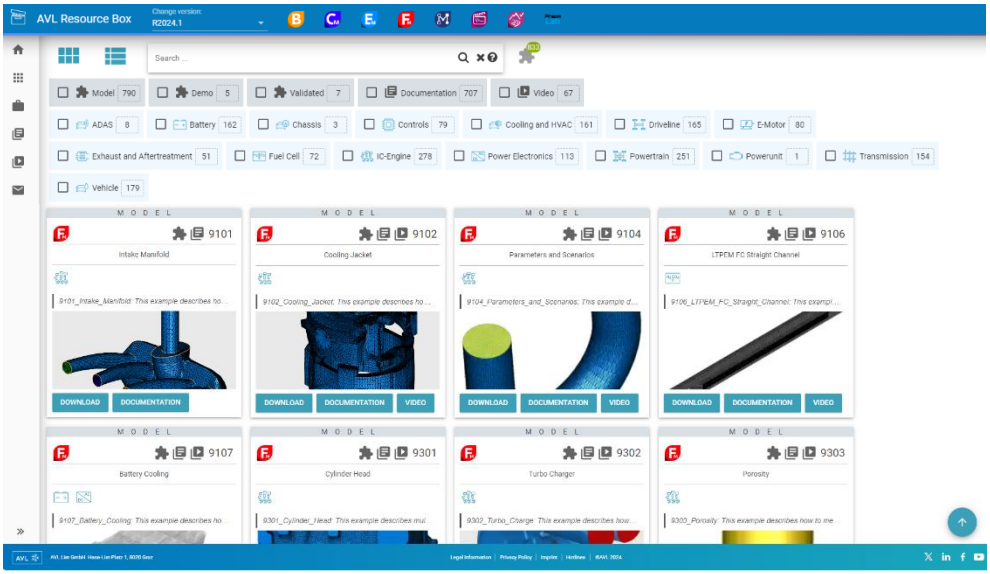


3.2.6 AVL Resource Box (ResBox)

The AVL Resource Box offers a range of valuable services to enhance your experience with AVL's Simulation Suite. Here's what you can expect:

1. **Select and Download Materials**: Easily access and download a variety of resources related to AVL's Simulation Suite, ensuring you have the tools you need at your fingertips.
2. **Filter Your Selection**: Efficiently filter through a wide array of materials, including examples, documentation, videos, webinars, and more, to find exactly what you're looking for.
3. **Get Information About all Resources**: Gain detailed insights into various examples, video trainings, model-related videos and upgrade trainings. View preview pictures, and discover solutions tailored to your needs.

With these services, the AVL Resource Box ensures you have comprehensive support and information to make the most of AVL's innovative technologies.



3.2.7 Electrification Training

3.2.6.1 Electrification Training Vehicle

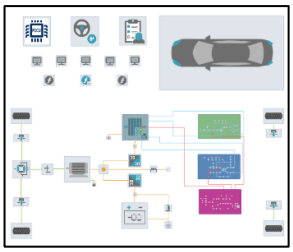
TELV-01 / AVL CRUISE™ M Battery and Range Extended Electric Vehicle Concept Finding & Layout

Models:
C04036_Basic_Circuits.proj
C04042_DCDC_Converter.proj
C04044_Power_Consumer.proj
C04050_Lowpass_Filter.proj
C11013_Mechanical_Consumer.proj
C04048_EM_Speed_Control.proj
C04004_BEV_DoE.proj
C04002_BEV.proj
C04032_Range_Extended_EV.proj

Module 1* Basic	Module 2 Application	Module 3 Application
1 Day	1 Day	1 Day
Introduction ▪ CRUISE M GUI, Pre- and Post-processing ▪ Control domain in CRUISE M ▪ Electric domain in CRUISE M ▪ Mechanical domain in CRUISE M ▪ Basic model setup with calculation tasks ▪ Simple powertrain	**BEV powertrain model** ▪ Simple powertrain ▪ Advanced powertrain ▪ Introduction to BMS ▪ E-motor current control ▪ Model analysis	**Applications & REEV powertrain model** ▪ Cycle run & FLA ▪ Parameters, scenarios and DoE ▪ REEV & controller ▪ Simple thermal model ▪ Model analysis

TELV-02 / AVL CRUISE™ M PEM Fuel Cell Electric Vehicle Concept Finding & Layout

Models:
C04063_FC_Testbed
C04069_Water_Separator
C04078_PEMFC_Cold_start
C04060_Anode
C04062_Therm_Mgmnt_FCEV_BoP
C04014_Powertrain_FCEV
C04016_Powertrain_Mech_FCEV
C04093_FCEV_BoP_RedDim_PEMFC
C04064_Humidifier
C04072_PEMFC_Reduced_Dim
C04075_BoP_Component_Sizing_Cathode
C04061_Cathode
C04013_FCEV_BoP_Analytical_PEMFC
C04015_Powertrain_El_FCEV
C04017_FCEV_ElChem_FC

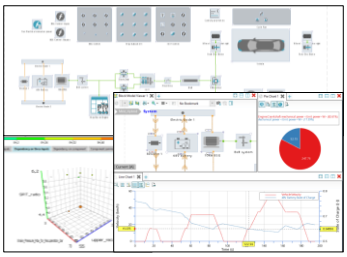


Module 1* Basic	Module 2 Application
1 Day	1 Day
Introduction ▪ CRUISE M GUI, Pre- and Post-processing ▪ Control domain in CRUISE M ▪ Electric domain in CRUISE M ▪ Mechanical domain in CRUISE M ▪ Basic model setup with calculation tasks ▪ Simple powertrain	**FCEV powertrain model** ▪ BOP intro ▪ Gas path domain in CRUISE M ▪ Anode ▪ Cathode ▪ Liquid domain in CRUISE M ▪ Thermal domain in CRUISE M

* Module 1 (Basic Training for TELV-01, TELV-02 & TELV-03) only has to be done once

TELV-03 / AVL CRUISE™ M Hybrid Electric Vehicle Concept Finding & Layout

Models:
C04024_HEV_P2_AMT_FWD.proj
C04032_Range_Extended_EV.proj
C11027_Man_FWD.proj
C04030_MHEV_P3_AMT_FWD.projEV_P2_AMT_FWD.proj
Series_Hybrid_RE_Basic_Model.proj
Man_FWD.proj
PX_PMG_AMT_FWD.proj



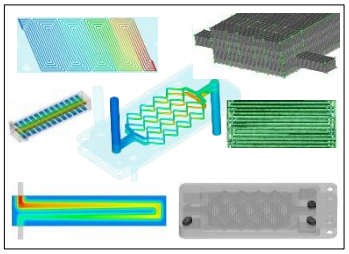
Module 1* Basic	**Module 2** Application	**Module 3** Application
1 Day	**1 Day**	**1 Day**
Introduction ▪ CRUISE M GUI, Pre- and Post-processing ▪ Mechanical domain in CRUISE M ▪ Electric domain in CRUISE M ▪ Basic model setup with calculation tasks ▪ Simple powertrain	**HEV powertrain model** ▪ Run basic vehicle model with post-processing ▪ Overview on hybrid concepts Px ▪ Modify basic vehicle to a hybrid configuration P0+P2 ▪ Simple control function implementation	**HEV powertrain model** ▪ Simple control function implementation ▪ Introduction to BMS ▪ E-motor current control ▪ Simple thermal model

* Module 1 (Basic Training for TELV-01, TELV-02 & TELV-03)) only has to be done once

3.2.6.2. Electrification Training Fuel Cell (PEM)

TELF-01 / AVL FIRE™ M PEM Fuel Cell Module Performance Analysis

Models:
9106_LTPEM_FC_Straight_Channel
9335_LTPEM_FC_Cooling
9336_LTPEM_FC_Discretized_ZBT_50
9337_LTPEM_FC_Discretized_Homogenized_ZBT_50
9507_LTPEM_FC_CAD_Workflow

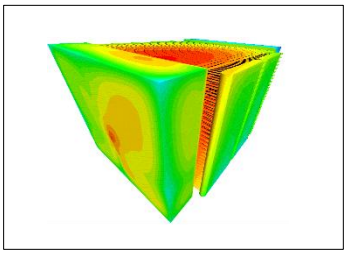


Module 1* Basic	**Module 2** Application	**Module 3** Application
1 Day	**1 Day**	**1 Day**
Introduction ▪ FIRE M introduction ▪ SDT GUI, Pre- and Post-processing ▪ Case definition, parameters and job submission ▪ Basic model set-up	**PEM FC Basic Training** ▪ PEM FC surface preparation ▪ Interactive meshing (Single Serpentine Flow Channel PEM FC) ▪ Automatic meshing (FC Diamond) ▪ Basic simulation setup for fuel cell module	**PEM FC Application Training** ▪ Advanced surface repair (ZBT PEM FC) ▪ Specific oriented simulation setup for fuel cell module ▪ Analysis of FC specific results (Post-processing and discussion)

* Module 1 (Basic Training for TELF-01,TELF-02, TELB-01 & TELM-01, TELP-01) only has to be done once

TELF-02 / AVL FIRE™ M SOFC Module Performance Analysis

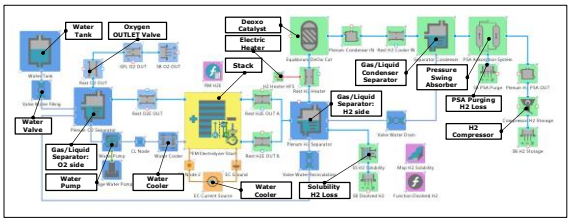
Models:
9344_SOFC_Straight_Channel
9345_SOFC_Single_Cell
9346_SOFC_Stack



Module 1* Basic	**Module 2** Application	**Module 3** Application
1 Day	**1 Day**	**1 Day**
Introduction ▪ FIRE M introduction ▪ SDT GUI, Pre- and Post-processing ▪ Case definition, parameters and job submission ▪ Basic model setup FIRE M introduction ▪ SDT GUI, Pre- and Post-processing ▪ Case definition, parameters and job submission ▪ Basic model setup (straight channel geometry	**SOFC Basic Training** ▪ SOFC surface preparation ▪ Discretized modeling approach ▪ Homogenized modeling approach ▪ Basic simulation setup for fuel cell module	**SOFC Application Training** ▪ Introduction stack modeling ▪ Detailed simulation setup ▪ Analysis of stack-specific results (Post-processing and discussion)

TELV-05 / AVL CRUISE™ M PEM Electrolyzer

Models:
C040210_PEMEL_System_Demo.proj

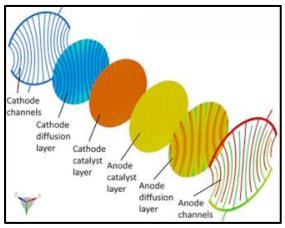


Module 1 Basic	**Module 2** Application	**Module 3** Application
1 Day	**1 Day**	**1 Day**
PEMEL: Basics ▪ PEM Electrolyzer (PEMEL) – Technology overview ▪ CRUISE M – Basic GUI functionality ▪ PEMEL System Simulation model ▪ PEMEL Model: Simulation Settings, Gas/Liquid Composition Settings, Auxiliary Functions, Online Monitoring, Results Post-processing, Convergence Control	**PEMEL: Stack and BoP Components** ▪ PEMEL Stack: Basics and Parameterization overview ▪ PEMEL BOP: Water Tank, Valves, Water Pump, Water Cooler, Electric Circuit ▪ PEMEL BOP: Gas-Liquid Separator, De-Oxi Catalyst, Electric Heater, Condenser ▪ PEMEL BOP: Pressure Swing Absorber (PSA), H2 Compressor	**PEMEL: Use Cases** ▪ PEMEL Model: Controls of BOP, Part Load and Full Load operation ▪ PEMEL Use Case: System Pressure operation, Temperature Set-points (Stack and Condenser) ▪ PEMEL Use Case: Single vs. Multi Stage Compression ▪ PEMEL Use Case: Aging

* Module 1 (Basic Training for TELF-01,TELF-02, TELB-01 & TELM-01, TELP-01) only has to be done once

TELF-03 / AVL FIRE™ M Electrolyzer

Models:
PEM , Alkaline, AEM and Solid Oxide Electrolyzers

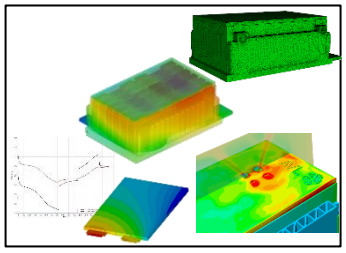


Module 1 Basic	**Module 2** Application	**Module 3** Application
1/2 Day	**1/2 Day**	**1 Day**
Introduction ▪ Introduction of the electrolyzer application. ▪ Simulation workflow	**Multi-domain prep-aration** ▪ Surface import and preparation ▪ Electrolyzer domains set up ▪ Meshing process	**Electrolyzer simulation** ▪ Simulation set up ▪ Simulation run and results analysis ▪ Supported electrolyzer set up comparison ▪ Specific meshing features ▪ Automatic model parametriza-tion ▪ Solution APP introduction

3.2.6.3 Electrification Training Battery

TELB-01 / AVL FIRE™ M Battery Thermal and Hazard Investigation

Models:
9107_Battery_Cooling
9320_ET_Battery
9322_Battery_Thermal_Runaway

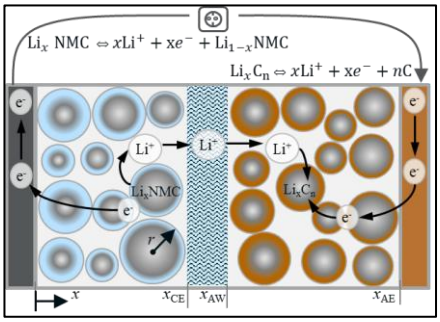


Module 1* Basic	**Module 2** Application	**Module 3** Application	**Module 4** Application
1 Day	**1 Day**	**1 Day**	**1/2 Day**
Introduction ▪ FIRE M introduction ▪ SDT GUI, Pre- and Post-processing ▪ Case definition, parameters and job submission ▪ Basic model set-up	**Thermal analysis** ▪ Introduction to battery technology and simulation ▪ Preparation of CAD data and meshing ▪ Basic model setup for Battery Cooling	**Hazard investigation** ▪ Introduction to battery thermal runaway ▪ Setup for thermal runaway simulations ▪ Analysis of results (Propagation times, flammability)	**Electrothermal battery models** ▪ Introduction to ET battery models ▪ Data requirements and processing for ET models ▪ Setup of ET simulations

* Module 1 (Basic Training for TELF-01,TELF-02, TELB-01 & TELM-01, TELP-01) only has to be done once

TELV-04 / AVL CRUISE™ M Electro-Chemical 1D-3D

Required pre-requisites: TCME-01/ or TCME-03/04

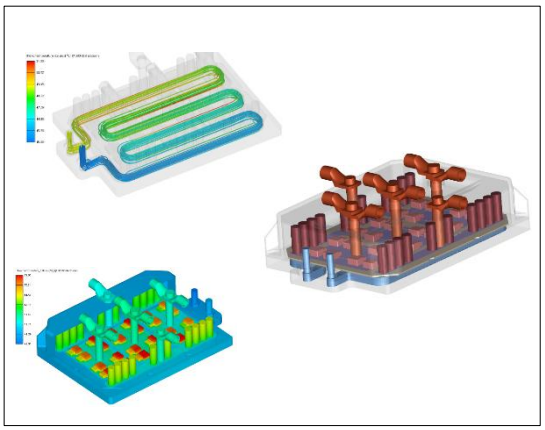


Module 2 Application	**Module 2** Application
1 Day	**1 Day**
Welcome and Introduction ▪ Welcome and Introduction ▪ AVL Cruise M Tool Overview ▪ ECB Component Overview ▪ ECB Parametrization Overview ▪ Electrode Balancing Wizard (EBW) ▪ EBW Exercise	**Extended simulation** ▪ EIS Wizard (EISW) ▪ EISW Exercise ▪ Full Cell Assembly & Calibration ▪ Virtual HPPC Testing ▪ Equivalent Circuit Model (ECM) Fit

3.2.6.4 Electrification Training Power Electronics

TELP-01 / AVL FIRE™ M Power Electronics

Models:
9107_Battery_Cooling
9505_Power_Inverter_Cooling_Workflow



Module 1* Basic

1/2 Day

Introduction

- FIRE M introduction
- SDT GUI, Pre- and Post-processing
- Case definition, parameters and job submission
- Basic model set-up

Module 2 Application

1/2 Day

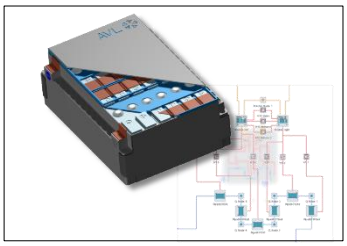
Power electronics

- Introduction to power electronics simulation
- Preparation of CAD data and meshin
- Basic model setup for Power inverter

* Module 1 (Basic Training for TELF-01, TELB-01 & TELM-01, TELP-01) only has to be done once

TCFM-01 / AVL CRUISE™ M/AVL FIRE™ M Battery 3D-1D

Models:
C04002_BEV.proj
C04037_Battery_SoC_Balancing.proj



Module 1 Application

1 Day

CRUIS M Introduction/BEV Powertrain Model

- Overview and Introduction
- 1D Basics
- 1D Application

Module 2 Application

1 Day

FIRE M Introduction/ Thermal Analysis

- 3D Basics
- 3D Application

Module 3 Application

1 Day

CRUISE M & FIRE M

- Recap and Combination of AVL CRUISE™ M and FIRE™ M

Module 4 Application

1 Day

Theory behind Eelctrothermal/Electrochemical Model

- ET/EC Model
- ET/EC Simulation

Module 5 Application

1 Day

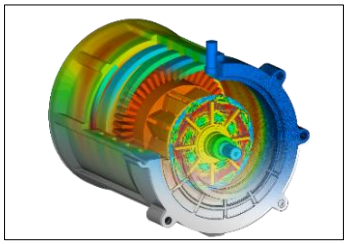
FIRM M Thermal Runaway

- 3D Application
- Recap and Discussion

3.2.6.4 Electrification Training Electric Motor

TELM-01 / AVL FIRE™ M PMSM E-Machine Electromagnetics and Thermal Investigation

Models:
9504_E-Motor Cooling Workflow

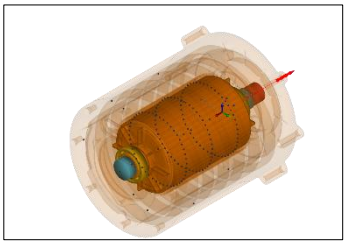


Module 1* Basic	**Module 2** Application	**Module 2** Application
1 Day	**1 Day**	**1 Day**
Introduction ▪ FIRE M introduction ▪ SDT GUI, Pre- and Post-processing ▪ Case definition, parameters and job submission ▪ Basic model set-up	**E-machine electro-magnetic analysis** ▪ Intro of 2.5D electro-magnetic capabilities and modeling appr. ▪ E-machine modeling using EMT*** and from CAD import ▪ Setup of EM simulation ▪ Results evaluation ▪ Export results for further analyses ▪ Modify the model	**E-machine thermal analysis** ▪ Intro of thermal capabilities and 3D modeling approaches ▪ Calculation of losses ▪ CAD preparation and meshing ▪ Model setup with combined liquid and air cooling ▪ Analysis of temperatures

* Module 1 (Basic Training for TELF-01, TELB-01 & TELM-01, TELP-01) only has to be done once

TELA-03 / AVL EXCITE™ M Electric Machine Rotor-Dynamics

Models:
5025_01_PMSM_BASIC_Level



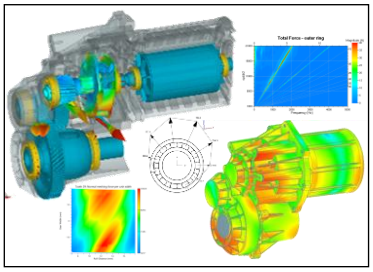
Module 1 Basic	**Module 1** Basic	**Module 1** Basic
1/3 Day	**1/3 Day**	**1/3 Day**
Introduction ▪ Introduction to the EXCITE M tool and workflow ▪ Basics about bodies and condensation procedure ▪ Basics about joints and types of connection ▪ Mathematical model in time domain ▪ Rotor-dynamics introduction	**Basic Modeling Level** ▪ EXCITE M GUI Introduction ▪ Building the PMSM model in EXCITE M using basic modeling level. ▪ Theory background of the used joints ▪ Results evaluation in IMPRESS M	**Expert Modeling Level** ▪ Expert Modeling Level introduction ▪ Bodies and Joints update ▪ Condensation files generation in Component Modeler ▪ Results evaluation in Impress M

3.2.6.5 Electrification Training E-Axle

TELA-02 / AVL EXCITE™ M eAxle NVH Analysis (SDT based)

Models:
502_E_Axle

Module 1* Basic	**Module 2** Application
1 Day	**1 Day**
Advanced simulation ▪ Introduction of EXCITE for eAxle (SDT) capabilities and modeling approaches to simulate e-axles with cylindrical and planetary gear stages ▪ Creating e-Axle model in BASIC modeling level ▪ Results evaluation in IMPRESSTM M, gear mesh evaluation, report generation	**Extended simulation** ▪ Model extensions in EXPERT modeling level ▪ Stator – teeth forces ▪ Component Modeler ▪ FlexGear – retained nodes ▪ RCA (Root Cause Analysis) ▪ MA (Modal Analysis) ▪ NTPA (Numerical Transfer Path Analysis) ▪ TF (Transfer Functions)



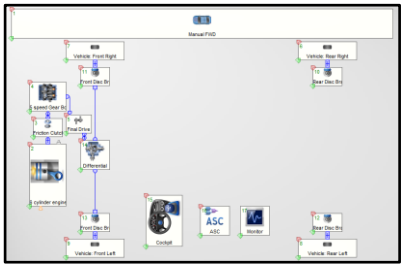
* Module 1 (Basic Training for TELA-01 & TELA-02) only has to be done once

3.2.8 AVL CRUISE™ Training Courses

TCSS-01 / AVL CRUISE™ Basic Training Course

Models:
Man_FWD ver_0001
Aut_FWD ver_0001

Module 1 Basic	**Module 1** Basic
1 Day	**1 Day**
Introduction ▪ Introduction ▪ Creating a basic vehicle model ▪ Setting up the Cycle Run Calculation Task ▪ Running a simulation ▪ Post-processing	**Calculation** ▪ Overview of other calculation tasks (e.g. Full load acceleration, max. velocity, etc.) ▪ Modifying a manual transmission vehicle to an automatic transmission vehicle ▪ Explanation of different calculation types (variations) with post-processing

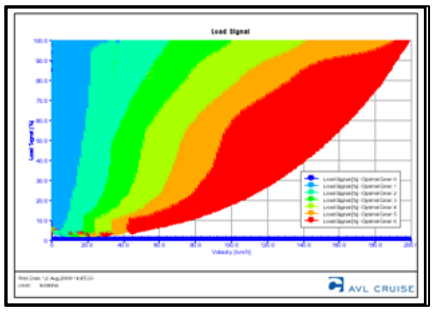


TCSS-04 / AVL CRUISE™ GSP

Required pre-requisites: TCSS-01

Models:
GSP Wizard AMT ver_0001
GSP AMT ver_0001

Module 2 Application	**Module 2** Application
1 Day	**1/2 Day**
Introduction ▪ Introduction and overview ▪ GSP Wizard ▪ GSP Generation	**GSP OPtimisation** ▪ GSP Optimisation



3.2.9 AVL CRUISE™ Classic to AVL CRUISE™ M Transition

TCMP-01 / AVL CRUISE™ M Transition

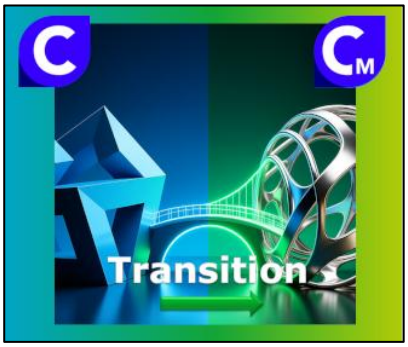
Models:
CM1101_TransitionPackPowertrainSystems.pro

Module 1
Basic

1 Day

Transition

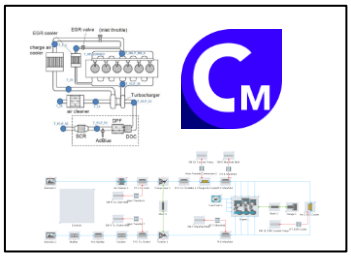
- Introduction
- Model Migration
- Summary



3.2.10AVL CRUISE™ M Training Courses

AVL CRUISE™ M Realtime Physical Engine Basic Training Courses
TCME-01 / CRUISE M Realtime Physical Engine / Gasoline
TCME-02 / CRUISE M Realtime Physical Engine / Gasoline

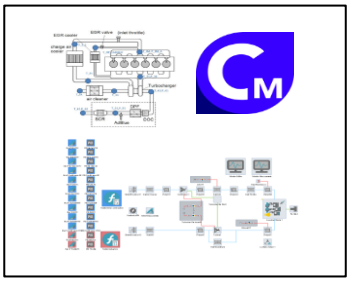
Models:
C06111_EPW_CAR_Gasoline
C06107_EPW_CAR_Diesel



Module 1 Basic	Module 1 Basic	Module 1 Basic
1 Day	**1 Day**	**1 Day**
Introduction ▪ Basic GUI Functionality ▪ Basic components ▪ Simulation Settings ▪ CRUISE M GUI, Pre- and Post-processing ▪ Basic model setup with calculation tasks ▪ Online Monitoring	**Engine model** ▪ Generators ▪ Parameterization and Wizards ▪ Steady State Engine mode ▪ Transient, HiL, Soft ECU modes ▪ Turbocharger ▪ Control Strategies	**Engine model** ▪ Generators ▪ Parameterization and Wizards ▪ Steady State Engine mode ▪ Transient, HiL, Soft ECU modes ▪ Turbocharger ▪ Control Strategies

AVL CRUISE™ M Engineering Enhanced Engine Basic Training
TCME-03 / CRUISE M Realtime Engineering Enhanced - Engine Basic / GASOLINE
TCME-04 / CRUISE M Realtime Engineering Enhanced - Engine Basic / DIESEL

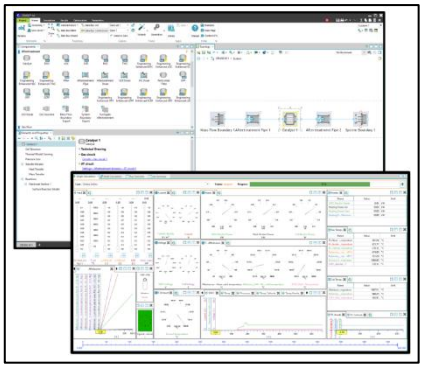
Models:
C06056_Gasoline_EE_Calibration



Module 1 Basic	Module 1 Basic	Module 1 Basic
1 Day	**1 Day**	**1 Day**
Introduction ▪ CRUISE M GUI, Pre- and Post-processing ▪ Engineering Enhanced Cylinder ▪ Gaseous domain in CRUISE M ▪ Basic model setup with calculation tasks	**Engineering Enhanced Engine model** ▪ Steady State model ▪ Transient model	**Engineering Enhanced Engine model** ▪ Turbocharger ▪ Transient control ▪ Peripheral models

TCME-07 / AVL CRUISE™ M Aftertreatment

Models:
C02002_SCRT_Ads_Des
C02011_Diesel



Module 1
Basic

1/2 Day

Aftertreatment components modelling

- Introduction to Aftertreatment modelling in Cruise M
- Base catalyst model set up on Modelling
- Particle Filter modelling
- Introduction to User Coding Interface

Module 1
Basic

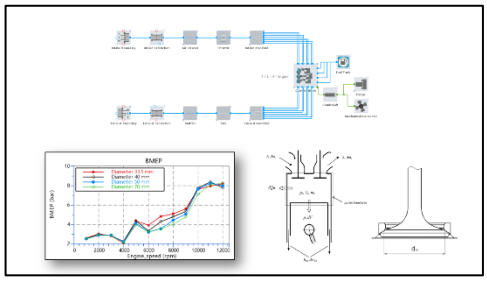
1/2 Day

Aftertreatment components modelling

- Complete EAS system modelling
- FMU export/import
- Introduction to Optimization
- Summary / Q&A

TCME-08 / AVL CRUISE™ M 1D ICE Thermodynamics

Required pre-requisites: TCME-01/02



Module 2
Application

1 Day

Introduction and Theory

- CRUISE M IC Engine Theory
- Simple IC Engine Modelling

Module 2
Application

1 Day

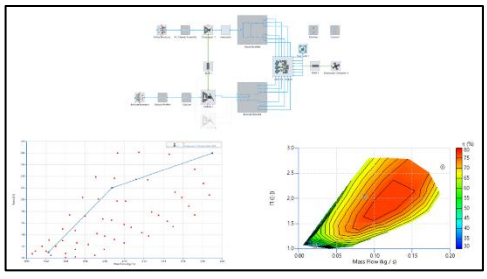
Introduction and Theory

- CRUISE M IC Engine Theory
- Simple IC Engine Modelling

TCME-09 / AVL CRUISE™ M Turbocharger

Required pre-requisites: TCME-01/02

Models:
C06058_2_6L_V6_TC_Diesel.proj



Module 2
Application

1/2 Day

Introduction and Theory

- CRUISE M Simplified Turbocharger Model
- Turbocharger Matching and Full Turbocharger Model
- Modelling

TCME-10 / AVL CRUISE™ M Driveline Conventional

Models:
C11033_Man_RWD.proj
C11017_Aut_FWD.proj
C11029_Man_FWD_Driving_Tasks.proj

Module 1
Basic

1 Day

Manual transmission vehicle

- CRUISE M GUI, Pre- and Post-processing
- Mechanical domain in CRUISE M
- Control domain in CRUISE M
- Basic FWD vehicle setup with calculation tasks

Module 2
Application

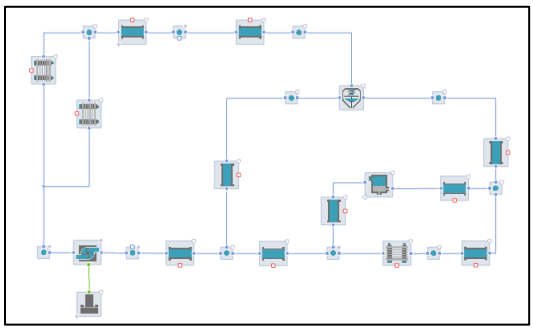
1 Day

Automatic transmission vehicle

- Result analyze
- Different calculation tasks
- Converting to an automatic transmission

TCMF-01 / AVL CRUISE™ M Flow Basic

Models:
Several simple models, not part of the installation



Module 1
Basic

1 Day

Introduction and Basic Modeling

- Thermal management Introduction
- Liquid Flow Domain in CRUISE™ M
- Hydraulic Calibration
- Underhood Modeling

Module 1
Basic

1 Day

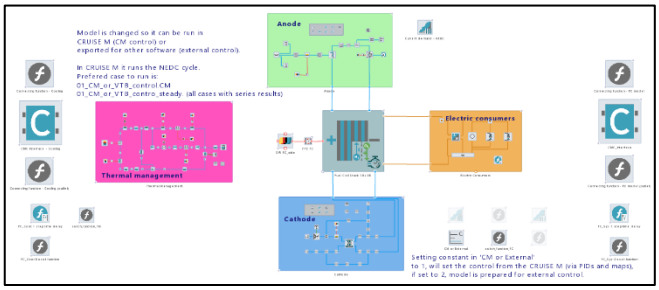
Basic Modeling and Circuits

- Heat Exchangers and Heat Transfer
- Pumps
- Valves
- Building and Calibrating Circuits

TCMV-03 / AVL CRUISE™ M Virtual Test Bed/ Fuel Cell

Required pre-requisites: TELV-02

Models:
C04072_PEMFC_Stack
C04129_FC_System_VTB
C04073_PEMFC_System



Module 2
Application

1 Day

Introduction

- AVL CRUISE™ M GUI
- VTB introduction
- Basic model setup
- Fuel Cell System plant model

Module 2
Application

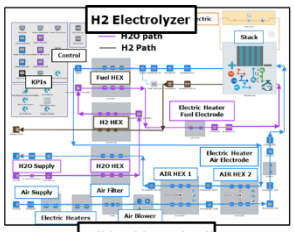
1 Day

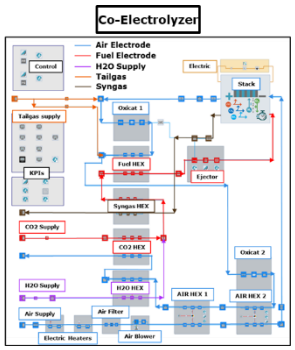
VTB application extension

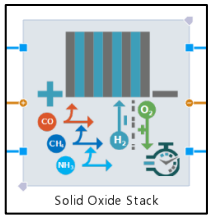
- Steady state simulation
- Transient simulation
- Exporting the model
- Testing the exported model

TCMS-01 / AVL CRUISE™ M Solid Oxide Fuel Cell and Electrolyzer Cell

Models:
C04152_SOFC_System_Demo.proj
C04174_SOEC_System_Demo.proj







Module 1
Application

1 Day

Introduction

- Basic GUI Functionality
- Postprocessing
- Simulation Settings
- Online Monitoring
- Basic components
- Hydrogen storage and

Module 2
Application

1 Day

Standalone Model

- 1D Heat Exchangers
- Solid Oxide Stack component and Wizard Parameterization
- Oxidation Catalysis
- Reformer / Heat Exchangers

Module 2
Application

1 Day

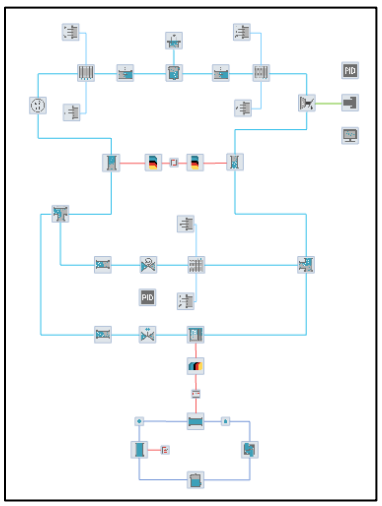
Complete Model

- Solid Oxide Fuel Cell (SOFC) System
- Solid Oxide Cell Electrolyzer (SOEC) for H2 production
- Solid Oxide Cell Electrolyzer (SOEC) for Syngas production

TCMH-01 / AVL CRUISE™ M Mobile A/C Basic

Required pre-requisites: TCMF-01

Models:
C01001_AC_Circuit_EV
C01002_Heat_Pump_Cycle_Internal_HE
C01008_Single_Stage_Controlled



Module 2
Application
1 Day

Introduction

- Introduction to AVL CRUISE™ M
- AC/WHR domain introduction
- Refrigeration system modeling basics

Module 2
Application
1 Day

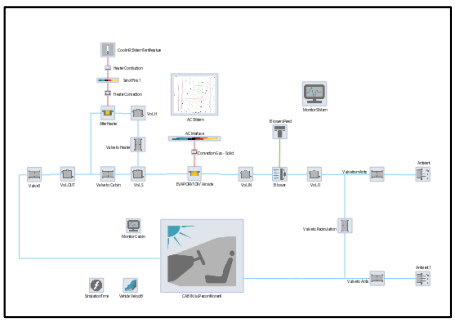
Basic Modeling and Circuits

- Air-conditioning modeling
- Heat pump modeling

TCMH-02 / AVL CRUISE™ M BEV with HVAC

Required pre-requisites: TELV-01 and TCMH-01

Models:
C01001_AC_Circuit_EV
C05058_Cabin_Air_ReCirc_Sys_GF



Module 2
Application
1 Day

HVAC in BEVs

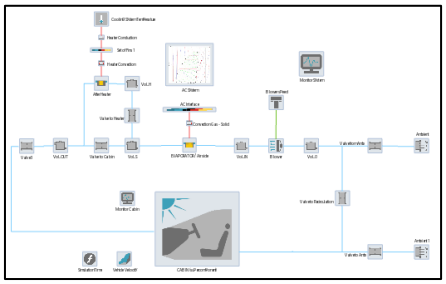
- Refrigeration modeling basics
- AC modeling
- Cabin modeling
- Integration with BEV model

Module 2
Application
1 Day

HVAC in BEVs

- Refrigeration modeling basics
- AC modeling
- Cabin modeling
- Integration with BEV model

TCMH-03 / AVL CRUISE™ M BEV VTMS and HVAC



Models: installation examples
1C01001_AC_Circuit_EV
C05058_Cabin_Air_ReCirc_Sys_GF
03_Bearing\excite\MainBearing_EHD_abq.ex
104_Conrod\excite\Conrod_abaqus_OSL.ex

Module Basic	Module 2 Application	Module 2 Application	Module 2 Application
1 Day	**1 Day**	**1 Day**	**1 Day**
Vehicle and Flow Introduction ▪ Summary of TELV-01, vehicle modelling overview ▪ CRUISE M basic workflow ▪ Usage of vehicle model for drive cycle simulation ▪ Cooling circuit modelling ▪ Pressure drop and heat transfer calibration	**Flow and A/C Modelling** ▪ Pump and valve modelling ▪ Circuit formation and calibration ▪ Air conditioning system modelling ▪ Extension of A/C	**Vehicle and Flow Introduction** ▪ Battery modelling – discretization of battery module ▪ Electric machine thermal modelling ▪ Vehicle cabin modelling	**Integration of Vehicle and Thermal Models** ▪ Integration of vehicle model and battery thermal model ▪ Integration of electric motor thermal model ▪ Integration of A/C and cabin model ▪ Drive cycle simulation and model variation

3.2.11 AVL EXCITE™ Training Course

TETR-01 / AVL EXCITE™ to AVL EXCITE™ M Transition

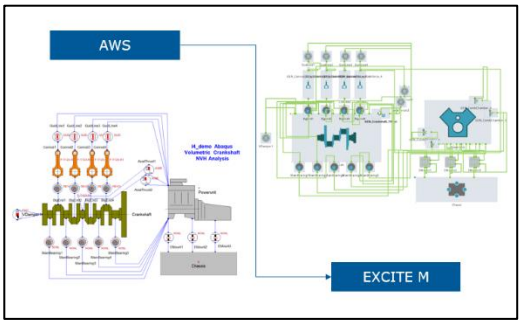
Models:
I4_demo_PU_FEM_abq_nonl_sweep.ex

Module 1
Basic

1 Day

Introduction and Workflow

- Introduction
- Workflow 1
- Non-ICE Assembly export
- Workflow 2
- ICE Assembly export
- Results comparison AWS vs non-ICE Assembly vs ICE
- Assembly



3.2.12 AVL EXCITE™ Designer Training Course

TEDE-01 / AVL EXCITE™ Designer Basic

Models:
121_Designer_I4\excite\IL4

Module 1
Basic

1 Day

Introduction and Basic Modeling

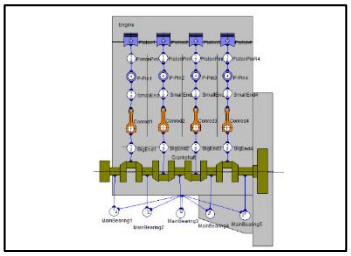
- Introduction and Theory
- Bearing, Torsion and Strength Application Create a Model of an 4 Cylinder Engine

Module 1
Basic

1 Day

Basic Modeling

- Post-Processing
- Crankshaft Pre-Processing using AutoSHAFT approach



3.2.13 AVL EXCITE™ Piston&Rings Training Courses

TEPR-01 / AVL EXCITE™ Piston Basic

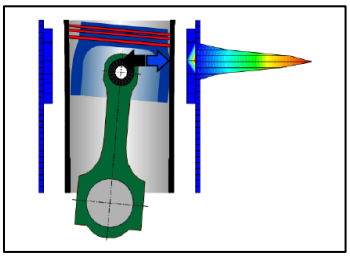
Models:
202_GasolineEngine\excite_pr\1_4L-Gasoline
203_I4_Demo_Diesel\excite_pr\I4_demo_diesel

Module 1
Basic

1 Day

Introduction and Basic Modeling

- Piston Dynamics – Theory
- General information
- Calculation assumptions
- Modeling Guidelines
- Build up and run a model



TEPR-02 / AVL EXCITE™ Rings Basic

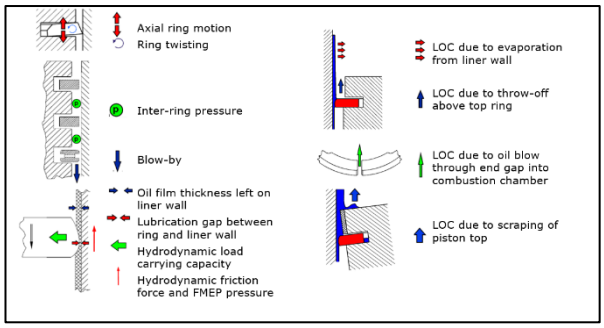
Models:
202_GasolineEngine\excite_pr\1_4L-Gasoline
203_I4_Demo_Diesel\excite_pr\I4_demo_diesel

Module 1
Basic

1 Day

Introduction and Basic Modeling

- Ring Dynamics - Theory
- General Information
- Ring Dynamics Modeling Approaches
- Lube Oil Consumption - Theory
- Build up and run a model



TEPR-03 / AVL EXCITE™ Lube Oil Consuption

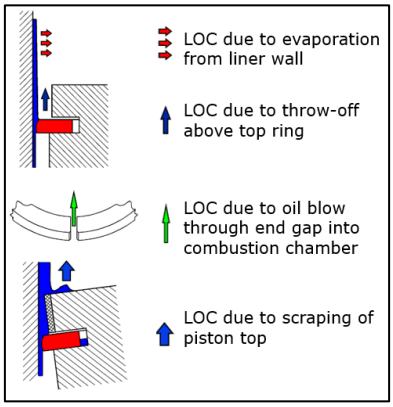
Models:
202_GasolineEngine\excite_pr\1_4L-Gasoline
203_I4_Demo_Diesel\excite_pr\I4_demo_diesel

Module 1
Basic

1 Day

Introduction and Basic Modeling

- Lube Oil Consumption - Theory
- General Information
- Lube Oil Consumption Modeling Approaches
- Build up and run a model



3.2.14 AVL EXCITE™ Power Unit Training Courses

TEPU-01 / AVL EXCITE™ Power Unit Basic

Models:
100_General\excite\General_Example3_extended
101_Primer\excite\Primer_FEM_NONL_abq

Module 1
Basic

1 Day

Introduction and Basic Modeling

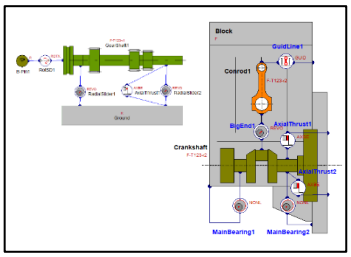
- Introduction and Theory
- Bodies and Joints
- Loads and Initial Conditions
- Crank Train Globals
- Matrix Reduction of Simple Structured Bodies
- Set-up of Analysis Cases and Simulation Control
- Create a Simple Multi-Body Dynamics Model

Module 1
Basic

1 Day

Basic Modeling

- Matrix Reduction of Volumetric Models
- Create a Model of a Single Cylinder
- 2D and 3D Post-processing
- Internal Data Recovery



TEPU-02 / AVL EXCITE™ Power Unit Crankshaft Dynamics
Required pre-requisites: TEPU-01

Models:
102_I4_Demo\excite\I4_demo_CS_SHM_abq_enhd_sweep.ex
102_I4_Demo\excite\I4_demo_CS_FEM_abq_enhd_sweep.ex

Module 2
Application

1 Day

Introduction and Modeling

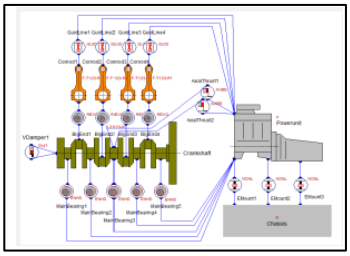
- Introduction and Theory
- Modeling Guidelines
- AutoSHAFT Approach
- Setup of I4 Demo Model (Structured Model)

Module 2
Application

1 Day

Modeling

- Setup of I4 Demo Model (Volumetric Model)
- Postprocessing



TEPU-03 / AVL EXCITE™ Power Unit Crankshaft Stress Analysis

Required pre-requisites: TEPU-01 and 02

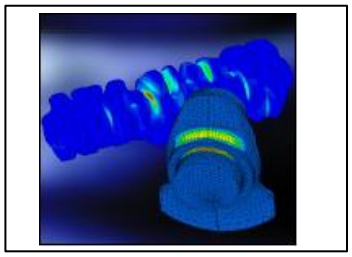
Models:
102_I4_Demo\excite\I4_demo_CS_SHM_abq_enhd_sweep.ex
102_I4_Demo\excite\I4_demo_CS_FEM_abq_enhd_sweep.ex

Module 2
Application

1 Day

Introduction and Theory

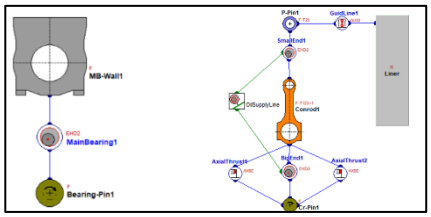
- Overview of the Strength Analysis based on the MBD Stress Analysis using FEA and Fillet Modeler approaches based on the In-line 4-cylinder Example



TEPU-04 / AVL EXCITE™ Power Unit Main Bearing and Conrod Bearing Analysis

Required pre-requisites: TEPU-01

Models: installation examples
103_Bearing\excite\MainBearing_EHD_abq.ex
104_Conrod\excite\Conrod_abaqus_OSL.ex



Module 2
Application

1/4 Day

Introduction and Theory

- Agenda
- Introduction
- Features and Applications
- Theory (EHD joint)
- Friction
- Surface Roughness and Micro-contact Analysis

Module 2
Application

1/4 Day

Modeling Guidelines (FE and EXCITE)

- FE Model Requirements, retained nodes and condensation
- EXCITE PU modeling
- Thermal Analysis
- Wear Analysis
- Oil Supply Lines

Module 2
Application

1/4 Day

MB and Conrod Bearing Models – Practice

- Overview of EHD Definitions in GUI
- Body definitions
- Joint definitions
- Loads
- Create Model, Simulation, Create Results

Module 2
Application

1/4 Day

Post-processing

- 2D post-processing, IMPRESS Chart
- 3D post-processing, IMPRESS 3D

TEPU-05 / AVL EXCITE™ Power Unit Main Bearing Wall and Conrod Stress Analysis

Required pre-requisites: TEPU-01

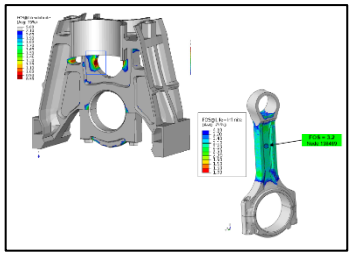
Models:
103_Bearing\excite\MainBearing_EHD_abq.ex
104_Conrod\excite\Conrod_abaqus.ex

Module 2
Application

1 Day

Introduction and Theory

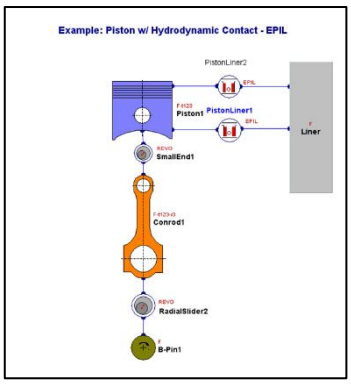
- Introduction and theory
- FEModeling Guidelines for MB Wall and Conrod
- High Cycle Fatigue (only presentation)
- Thermal Analysis
- Fretting



TEPU-06 / AVL EXCITE™ Power Unit 3D Piston Dynamics

Required pre-requisites: TEPU-01

Models:
105_Piston\excite\Piston_hydro_ABQ.ex



Module 2
Application

1 Day

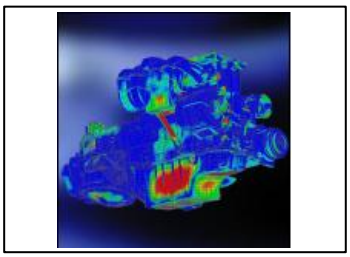
Introduction and Modeling

- Introduction and Theory
- Modeling Guidelines
- Create Piston-Liner Analysis Model
- Post-processing

TEPU-07 / AVL EXCITE™ Power Unit Noise, Vibration & Harshness Structural

Required pre-requisites: TEPU-01 and 02

Models:
102_I4_Demo\excite\I4_demo_PU_FEM_abq_nonl_sweep.ex



Module 2
Application

1 Day

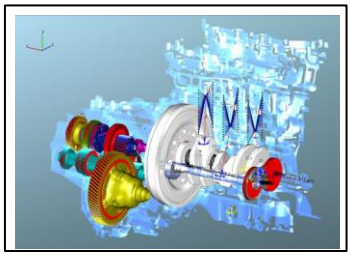
Introduction and Modeling

- Introduction and Theory
- Modeling Guidelines
- Data Recovery
- NVH Example based on the Inline 4-Cylinder Example
- Post-processing

TEPU-08 / AVL EXCITE™ Power Unit Transmission MT or AT

Required pre-requisites: TEPU-01

Models:
107_I4_Demo_TransmissionManual\excite\I4_demo_transmission_rigid.ex
107_I4_Demo_TransmissionManual\excite\I4_demo_transmission_NVH.ex or
107a_I4_Demo_TransmissionAutomatic\excite\I4_demo_automatic_transmission.ex



Module 2
Application

1 Day

Introduction and Modeling

- Introduction
- Gear rattle, gear whine, heartbeat noise
- Gear joints
- Single gear pair model
- Create simple transmission model

Module 2
Application

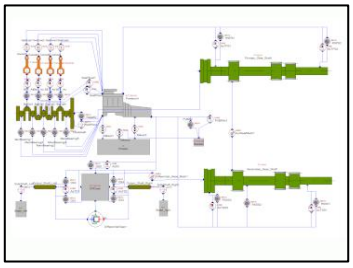
1 Day

Modeling

- Create Standalone
- Automotive gearbox model
- Assembly of engine, gearbox and driveline
- Dual Mass Flywheel and Clutch modeling

TEPU-09 / AVL EXCITE™ Power Unit Driveline Vehicle Integration

Required pre-requisites: TEPU-01 and 08



Module 2
Application

1/2 Day

Introduction and Theory

- Roughness Data Import
- Contact Data Evaluation
- Contact Data Selection in EXCITE

Module 2
Application

1/2 Day

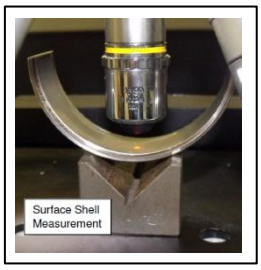
Introduction and Theory

- Roughness Data Import
- Contact Data Evaluation
- Contact Data Selection in EXCITE

TEPU-12 / AVL EXCITE™ Power Unit Micro-contact Analysis

Required pre-requisites: TEPU-01 and 04 or 06

Models:
103_Bearing\excite\MainBearing_EHD_abq.ex



Module 2
Application

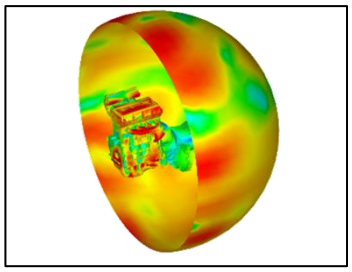
1/2 Day

Introduction and Theory

- Roughness Data Import
- Contact Data Evaluation
- Contact Data Selection in EXCITE

TEPU-15 / AVL EXCITE™ Acoustics (Air Born Noise)

Models:
4001_I4_Demo\I4_demo_full_workflow.proj



Module 1
Basic

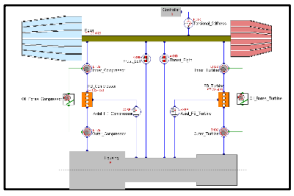
1 Day

Introduction and Basic Modeling

- Introduction and Theory of EXCITE Acoustics
- Generation of acoustic and filed point mesh
- Boundary condition settings and simulation run
- Excite Acoustics 2D Post-processing
- Excite Acoustics 3D Post-processing

TEPU-16 / AVL EXCITE™ Power Unit Turbocharger

Models:
111_Turbo_Charger\excite\111_Turbocharger.ex



Module 1 Basic	Module 1 Basic	Module 1 Basic
1 Day	**1 Day**	**1 Day**
Introduction and Modeling ▪ Theory introduction and FE model require-ments for EXCITE ▪ Turbocharger rotor modeling and rotor modal analysis in Shaftmodeler ▪ Create a turbocharger model	**Bearing modeling and running the simulation** ▪ Oil film modeling ▪ Roller bearing model-ing ▪ Simulation and results parameter definition ▪ Running simulation for different speed cases	**Results Evaluation** ▪ Introduction in AVL Impress Chart post-processing tool. ▪ Turbocharger results evaluations. ▪ Q & A

3.2.15 AVL EXCITE™ Timing Drive Training Courses

TETD-01 / AVL EXCITE™ Timing Drive Basic Dynamics Calculation

Models:

01_SVT-Intake_OHC-Flat-Tappet.etd
02_SVT-Exhaust_OHC-Finger-Follower.etd
03_Intake-Camshaft.etd
04_Exhaust-Camshaft.etd
05_Timing-Gear-Train.etd
06_Intake-Valve-Train-System.etd
07_Exhaust-Valve-Train-System.etd
08_Timing-Drive_w-Gear-Train.etd
09_Chain-Drive.etd
10_Timing-Drive_w-Chain-Drive.etd

Module 1
Basic

1 Day

Introduction

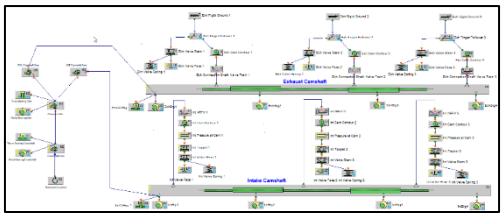
- Introduction and Theory
- Single Valve Train Dynamics
  Shaft Systems

Module 1
Basic

1 Day

Theory

- Gear Train Dynamics
- Timing Drive Dynamics
- Chain & Belt Drives
- Result Analysis



TETD-05 / AVL EXCITE™ Timing Drive Chain & Belt Drives

Required pre-requisites: TETD-01

Models:

09_Chain-Drive.etd
10_Timing-Drive_w-Chain-Drive.etd

Module 2
Application

1 Day

Introduction and Modeling

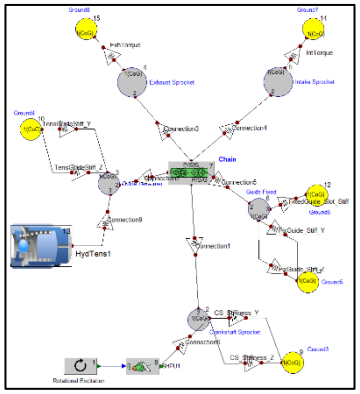
- Modeling General Mechanical Systems
- Overview of Macro Elements for Chains and Belts

Module 2
Application

1 Day

Modeling

- Setting up of Application Example
- Result Analysis
- Modeling General Hydraulic Systems



3.2.16 AVL EXCITE™ Classic to AVL EXCITE™ M Transition

TEMP-01 / AVL EXCITE™ M Transition Cranktrain

Models:
EM1101 Migration Pack Cranktrain

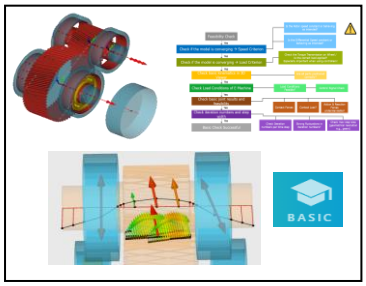
Module 1 Basic	Module 2 Basic	Module 3 Basic
1/3 Day	1/3 Day	1/3 Day
Introduction ▪ AVL EXCUTE™PU vs AVL EXCITE™M ▪ Overview of the used models	**Method 1: Export from EXCITE™ PU to AVL EXCITE™ M** ▪ Step by step guideline for exporting the model ▪ How to adapt the model ▪ Result evaluation	**Method 2: Setup Model in AVL EXCITE™M** ▪ How to set up a model in AVL EX-CITE™M with usage of all workflows ▪ Major differences be-tween AVL EX-CITE™PU and AVL EXCITE™ M ▪ Result evaluation

TEMP-02 / AVL EXCITE™ M Transition Slide bearing

Models:
EM1103a_MainBearing_EHD_abq_for_EXCITE_M.proj

Module 1 Basic	Module 2 Basic	Module 3 Basic
1/3 Day	1/3 Day	1/3 Day
Transition ▪ AVL EXCUTE™PU vs AVL EXCITE™M ▪ Overview of the used models	**Method 1: Export from EXCITE™ PU to AVL EXCITE™ M** ▪ Step by step guideline for exporting the model ▪ How to adapt the model ▪ Result evaluation	**Method 2: Setup Model in AVL EXCITE™M** ▪ How to set up a model in AVL EX-CITE™M with usage of all workflows ▪ Major differences be-tween AVL EX-CITE™PU and AVL EXCITE™ M ▪ Result evaluation

3.2.17 AVL EXCITE™ M Training Courses



TEXM-01 / AVL EXCITE™ M Basic

Models: EM1101_Basic

Module 1
Basic

1/2 Day

Fundamentals & Basic Modelling

- Welcome & training overview
- What is EXCITE™ M and it's capabilities.
- General workflow
- Basic components and their fundamentals
- Modeling workflow & connecting parts
- Coordinate systems and body types
- Global and local movement
- Node connection principles

Module 1
Basic

1/2 Day

Basic Theory and Practice

- Introduction to basic EXCITE Theory
- GUI overview
- Experience Excite hands on
- Creating bodies & subcomponents
- Connections of bodies
- Basic joint functionalities (ROTX, REVO, FTAB, NONL, DGBB)

Module 1
Basic

1 Day

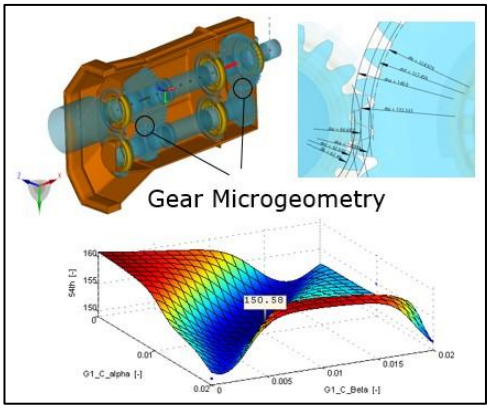
Simulation & Result Evaluation / Expert Mode

- Apply boundary conditions
- Script setup and simulation configuration
- Parameter definition and case management
- Result evaluation & basic feasibility check
- Switch to Expert-Mode & manage link locations
- Advanced node connections and linking
- Compare Basic vs Expert results → CC vs. CS and multiple node sections
- Result interpretation and validation strategies
- Resumé

TEXM-02 / AVL EXCITE™ M - Large Scale DOE and Robust Optimization using CAMEO™

Required pre-requisites: TEXM-01

Models:
5031_Simple_DOE_CAMEO



Module 1
Basic

1/2 Day

CAMEO Basic

- Introduction
- CAMEO Basics
- Software usage
- Model building
- Optimization

Module 1
Basic

1/2 Day

EXCITE M for DOE

- Introduction
- Excite™ M for DOE
- Working Example
- CAMEO + Excite M DOE
- Evaluation
- Robust Optimization

TEXM-03 / EMT - Large Scale DOE and Robust Optimization using CAMEO™

Required pre-requisites: TEXM-01

Models:
5031_Simple_DOE_CAMEO

Module 1
Basic

1/2 Day

CAMEO Basic

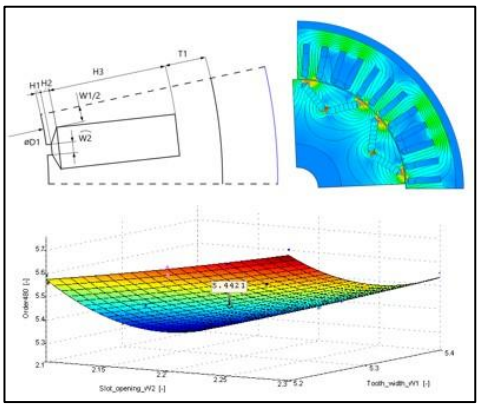
- Introduction
- CAMEO Basics
- Software usage
- Model building
- Optimization

Module 1
Basic

1/2 Day

EMT for DOE

- Introduction
- EMT for DOE
- Working Example
- CAMEO + EMT DOE
- Evaluation
- Robust Optimization



TEXM-04 / AVL EXCITE™ M Cranktrain Basic

Models:
561_I3_IC

Module 1
Basic

1 Day

Introduction

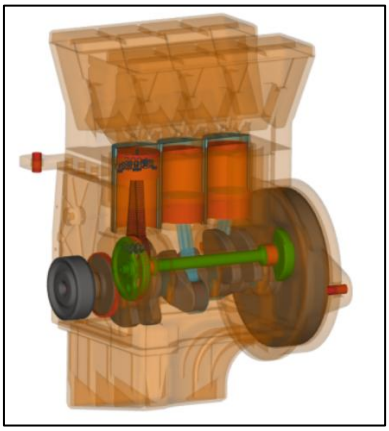
- Introduction and Theory
- Joints & Bodies
- ICE Assembly
- Engine configuration & Globals
- Initial Conditions and Loads & EXCITE™ M
- FE Modelling and Condensation
- Simulation and Results Control
- Analysis cases setup

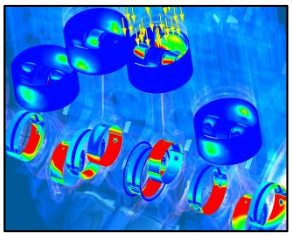
Module 1
Basic

1 Day

Model setup & Simulation

- Create a Multi-Body Dynamics Model
- IMPRESS™ M general
- Internal Data Recovery
- 2D and 3D Postprocessing



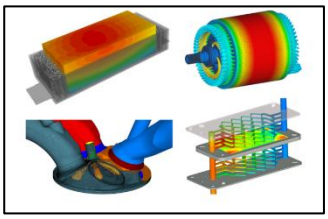


TEXM-07 / AVL EXCITE™ M Mainbearin EHD

Models:
1103_Bearing

Module 1 Basic	Module 2 Application	Module 3 Application	Module 4 Application
1/4 Day	**1/4 Day**	**1/4 Day**	**1/4 Day**
Intro and Theory ▪ Agenda ▪ Introduction ▪ Features and Applications ▪ Theory (EHD joint) ▪ Friction ▪ Surface Roughness and Micro-contact Analysis	**Modeling Guidelines (FE and EXCITE)** ▪ FE Model Requirements ▪ AVL EXCITE™ M modeling ▪ Thermal Analysis ▪ Wear Analysis	**MB Model – Practice** ▪ Overview of EHD Definitions in GUI ▪ Body definitions ▪ Joint definitions ▪ Loads ▪ Create Model, Simulation, Create Results ▪	**Post-processing** ▪ 2D post-processing, IMPRESS M ▪ 3D post-processing, IMPRESS M

3.2.18 AVL FIRE™ M Training Courses

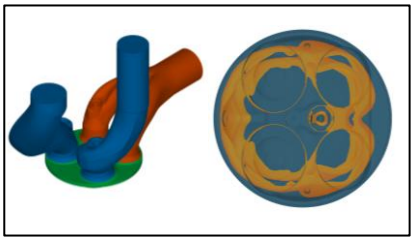


TFIM-01 / AVL FIRE™ M Basic

Models:
9102_Cooling Jacket.proj
9104_Parameters and Scenarios
9301_Cylinder Head
9303_Porosity
9103_Interactive Meshing

Module 1 Basic	Module 2 Basic	Module 3 Basic
1 Day	**1 Day**	**1 Day**
Introduction ▪ AVL FIRE™ M GUI - Pre-processing ▪ Computational volume domain in FIRE M ▪ Basic model setup FIRE M ▪ Post-processing in IMPRESS M	**Advanced features – Embedded body** ▪ Simple setup of each user ▪ Advanced features as embedded body ▪ Introduction to Interactive meshing ▪ Embedding control with multiple meshes ▪ Model analysis	**Advanced features - Multi-domain** ▪ Multi-material approach ▪ Multi-material setup, sliding moving mesh ▪ Checking simulation parameters and scenarios ▪ Advanced reporting in IMPRESS M ▪ Activating modules in FIRE M GUI

TFME-01 / AVL FIRE™ M Engine (GDI/ PFI/ Diesel Engine Related)



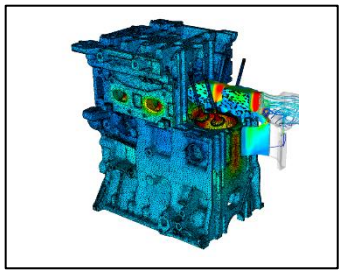
Required pre-requisites: TFIM-01, Module 1

Models:
9600_In-cylinder flow
9601_Fame Engine Pre-processing
9602_Fame Engine Post-processing
9603_Engine Automated workflow
9604_PFI Engine Automated workflow

Module 1 Application	Module 2 Application
1 Day	**1 Day**
Pre-processing ▪ Model preparation ▪ Surface preparation ▪ Selection definition ▪ Movement prescription ▪ Mesh generation **Simulation Setup** ▪ Template definition ▪ Boundary conditions ▪ Initial conditions ▪ Convergence criteria ▪ Underrelaxation ▪ Differencing schemes ▪ Turbulence modeling	**Physical Models** ▪ Species transport ▪ Spray model ▪ Combustion / reaction model ▪ Emission model ▪ Knocking model ▪ Post-processing ▪ Result analysis **Post-processing** ▪ Running simulations ▪ Simulation monitoring ▪ Post-processing ▪ Result analysis

TFME-04 / AVL FIRE™ M Head Block Compound

Required pre-requisites: TFME-01



Models:
9301_Cylinder_Head.proj
Internal training material: Foton GDI Engine
9520_HBC_Thermal_Load_Management.proj
Internal training material: Foton GDI Engine

Module 2
Application

1 Day

Introduction

- Introduction of the HBC application and simulation specifics
- Heat transfer model parameters and influence on the results
- AVL FIRE™ M GUI, Pre- and Post-processing
- Basic model setup with calculation tasks

Module 2
Application

1 Day

Modeling

- Preparation of HBC input model (CAD data)
- Multi-domain model generation
- Setup of the simulation
- Starting and monitoring Result analysis

Module 2
Application

1 Day

HBC module

- Introduction of the HBC transient operation and simulation specifics
- Preparation of input data (System level VTMS – 1D simulation)
- Preparation of input data (Cylinder Inner flow – 3D simulation)
- Setup of the HBC simulation
- Transient simulation-specific parameters
- Starting and monitoring of the simulation
- Result analysis
- Mapping of 3D AVL FIRE results to the FEM mesh

TFME-05 / AVL FIRE™ M Liner Cavitation

Required pre-requisites: TFME-01

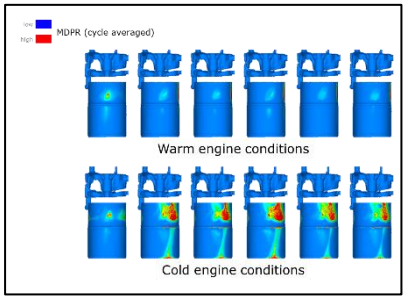
Models:
9506_Liner_Cavitation.proj

Module 2
Application

1 Day

Introduction and Simulation

- Introduction of the Liner Cavitation application and simulation specifics
- Preparation of excitation data (obtained with EXCITE simulation)
- Setup of the simulation
- Simulation-specific parameters and their influence on the results
- Starting and monitoring of the simulation
- Result analysis



TFME-06 / AVL FIRE™ M IC Engine - Intake Port Flow
Required pre-requisites: TFIM-01

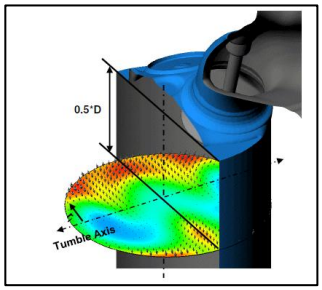
Models:
9502_Port Workflow

Module 2
Application

1 Day

Introduction and Modeling

- Introduction to port flow simulation
- Flow evaluation - parameters (discharge rate, swirl/tumble)
- Formulas
- Single model generation (Reference TFIM-01)
- Series of model generation
- Single and series simulation setup and running
- Result analysis



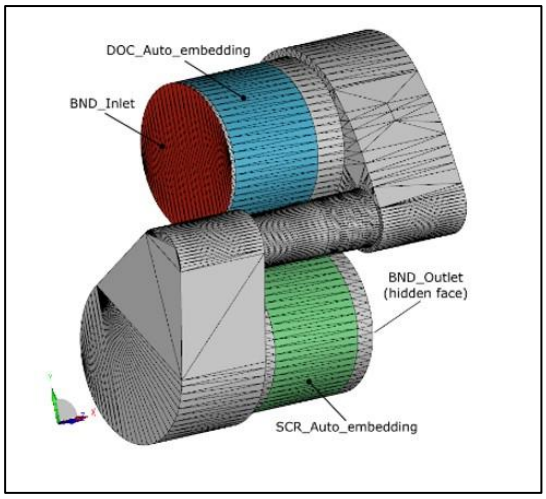
TFME-09 / AVL FIRE™ M IC Engine - Aftertreatment - SCR
Required pre-requisites: TFIM-01
Models:
9305_Aftertreatment_AdBlue_SCR

Module 2
Application

1 Day

Introduction and Modeling

- Workflow Overview
- Preprocessing – Selection Creation
- Simulation Setup (Steady Case)
- Sim Postprocessing and Discussion ulation Setup (Transient Case)



TFME-10 / AVL FIRE™ M Aerodynamics Solution App

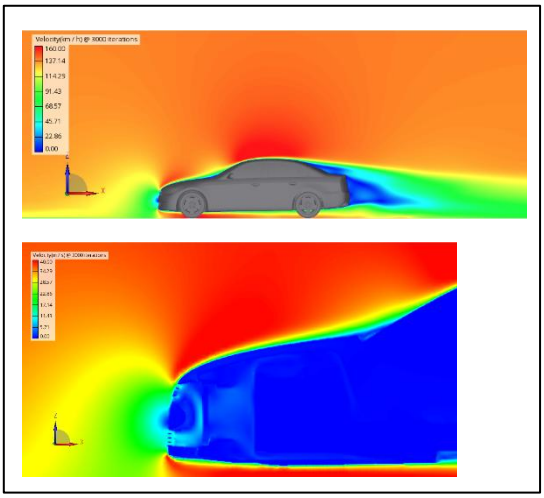
Models:
9557_Simulation
9557_Simulation_wheels_porosity.proj

Module 1
Basic

1/2 Day

Introduction and Workflow

- FIRE M introduction
- Basic external aerodynamics setup
- Porosity Block preparation
- Advanced aerodynamics setup
- Postprocessing in IMPRESS M



3.2.19 AVL SPA™ Training Course

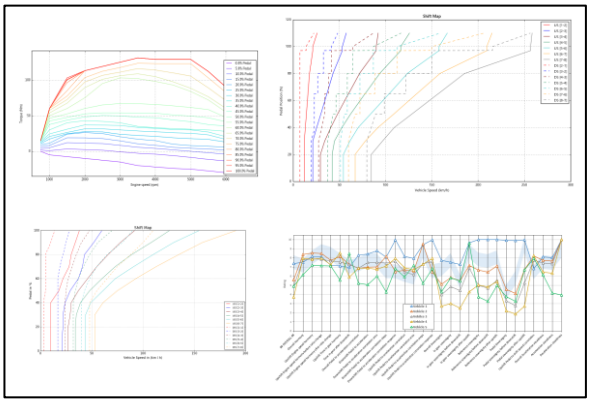
TSPA-01 / AVL SPA™ Basic

Module 1
Basic

1 Day

Introduction an application

- What is AVL SPA
- SPA GUI
- Basic model setup
- Criteria Introduction
- Rating Improvement
- Report Generation



3.2.20 AVL Scenario Designer™ Training Course

TSDB-01 / Scenario Designer™ Basic

Models:
Cut-in.proj
OpenSCENARIO_BASICS_Trajectories.proj
OpenSCENARIO_BASICS_Synchronize.proj

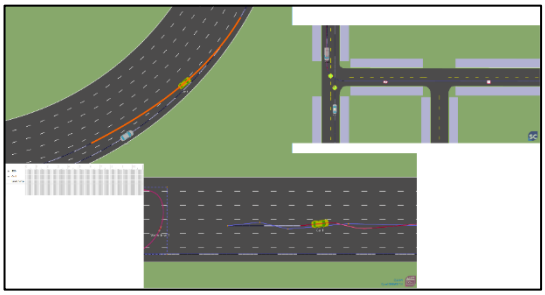
Module 1
Basic

1 Day

Introduction
- Scenario Designer™ presentation
- Scenario Designer Basic and overview

Create Cut in scenario
- Inserting components
- Component properties
- Defining events
- Run the verification of the Scenario
- Export Scenario
- Define Parameters
- Export Scenario with set of Parameters

Create more scenarios
- Define routes
- Define trajectories
- Set up synchronize action



3.2.21 PreonLab Training Course

TPREO-02 / PreonLab Basic Transmission

Models:
GearBox_RBS Geometries

Module 1
Basic

1 Day

Basic Introduction

- Introduction
- Solver
- Boundary handling
- PreonLab basic usage
- Sources
- Connections
- Keyframes
- Visualizations
- Force fields
- Sensors
- Rigid body GearBox

Module 1
Basic

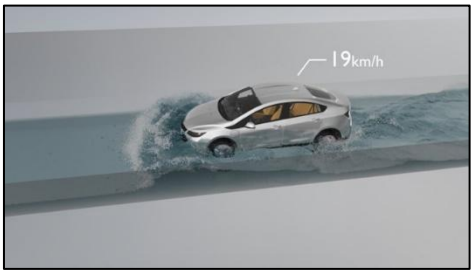
1 Day

Transmission

- Gearbox example

TPREO-03 / PreonLab Basic Water Management

Models:
RainWaterManagement
Airflow.prscene
Drain.prscene



Module 1
Basic

1 Day

Basic Introduction

- Introduction
- Solver
- Boundary handling
- PreonLab basic usage
- Sources
- Connections
- Keyframes
- Visualizations
- Force fields
- Sensors
- Rigid body GearBox

Module 1
Basic

1 Day

Water Wading

- Water Wading example

3.2.22 Python™ Training Course

TPYT-01 / Python™ Basic

Module 1
Basic

1 Day

Introduction

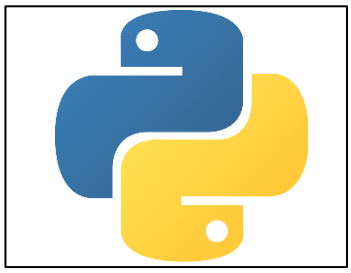
- Introduction
- Overview of the Language
- Python Data Types
- Control Statements

Module 1
Basic

1 Day

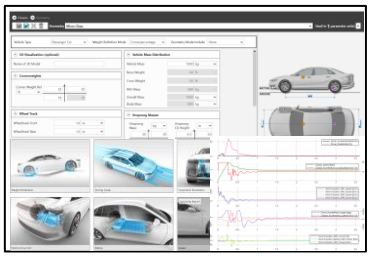
Theory

- Input/Output Facilities
- Functions and Modules
- Object Oriented Programming
- Working Session



3.2.23 AVL VSM™ Training Courses

TVSM-01 / AVL VSM™ Basic



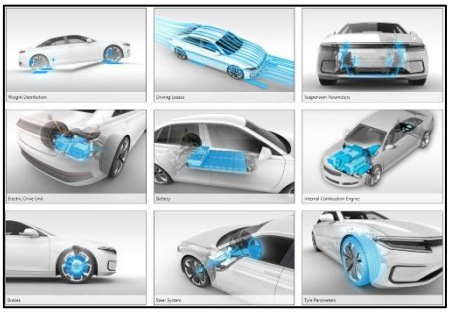
Models:
Template VSM models (various)
Manage_Simulink_Parameters.zip
Battery.zip
KnC_Neutral_Example.zip
Simulink_inplementation.zip
HV_Battery_Example_Extended.zip

RDE
Vehicle_Model_Factory_Example.zip
Hydro_Engine_Mounts.7z
Sequence_and_Simbook.7z
HV_Battery_Example_Base.zip

Module 1 Basic	Module 1 Basic	Module 1 Basic
1 Day	1 Day	1 Day
Introduction & Setups ▪ Introduction to Applications ▪ VSM Basics/Workflow ▪ Setups: Vehicle Geometry & Aerodynamics ▪ Setups: Suspension & Compliance ▪ Setups: Tyre & Tyre Plotter	**Setups (cont.) & Track Generation** ▪ Setups: Spring & Damper & Anti-Roll Bar ▪ Setups: Bumpstop & Rebound Limiter ▪ Setups: Drivetrain & Engine ▪ Setups: Hybrid & Electric Motor, Electric Controller, Battery ▪ Track Generation ▪ 3D Viever	**Applications** ▪ Driver Setup ▪ Variation ▪ Results & Postprocessing ▪ VSM Matlab Simulink ▪ VSM Vehicle Model Factory

TVSM-02 / AVL VSM™ Vehicle Model Factory

Required pre-requisites: TVSM-01

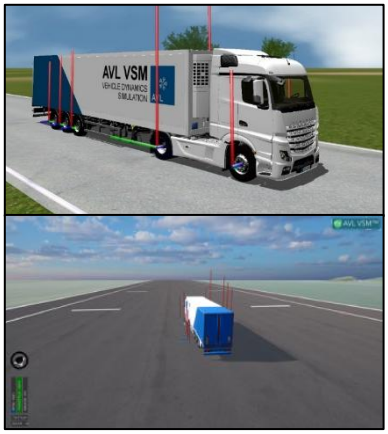


Module 2 Application
1 Day
Identification and Validation of Virtual Vehicles ▪ Introduction to VMF & Input Data ▪ Weight Distribution, Driving Losses & Suspension ▪ EDU & Battery (or ICE) ▪ Brakes, Steer System & Tyres ▪ Testrun, Simulation & 3D Viewer ▪ Results & Post-processing

TVSM-03 / AVL VSM™ Tractor

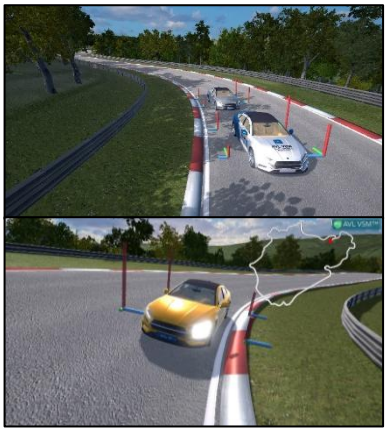
Module 1 Basic	Module 2 Application
1 Day	**1 Day**
Introduction & Setups ▪ Introduction to Applications ▪ VSM Basics/Workflow ▪ Setups: Vehicle Geometry & Aerodynamics ▪ Setups: Suspension & Compliance ▪ Setups: Tyre & Tyre Plotter	**Setups (cont.) & Track Generation** ▪ Setups: Spring & Damper & Anti-Roll Bar ▪ Setups: Bumpstop & Rebound Limiter ▪ Setups: Drivetrain & Engine ▪ Setups: Hybrid & Electric Motor, Electric Controller, Battery ▪ Track Generation ▪ 3D Viever

TVSM-04 / AVL VSM™ Commercial Vehicle & Tractor



Module 1 Basic	Module 2 Application
1 Day	**1 Day**
Introduction and Model Setup ▪ Introduction to AVL VSM ▪ VSM Vehicle Templates & Workflow ▪ Setup: Vehicle Geometry, Aero & Brakes ▪ Setup: Suspension, Steering & Tyres ▪ Setup: Drivetrain & Engine	**Manveuver, Simulation and Post-processing** ▪ Application Example Introduction ▪ Testrun, Simulation & 3D Viewer ▪ Configuration, Simulink & Post-Processor ▪ Sequence & Job Variation ▪ Results & Post-processing ▪ SimBook Analysis

TVSM-05 / AVL VSM™ High performance & Lap time



Module 1
Basic

1 Day

Introduction and Model Setup

- Introduction to AVL VSM
- VSM Vehicle Templates & Workflow
- Setup: Vehicle Geometry, Aero & Brakes
- Setup: Suspension, Steering & Tires
- Setup: Drivetrain & Engine

Module 2
Application

1 Day

Maneuver, Simulation and Post-processing

- Application Example Introduction: Lap Time Optimization
- Testrun, Simulation & 3D Viewer
- Configuration, Simulink & Post-Processor
- Sequence & Job Variation
- Results & Post-processing
- SimBook Analysis

3.3 Non-Standard Software Training

Beside the standard training courses, AVL AST offers non-standard training courses for specific customer interests that are based on customer models as on-the-job training.

Such training courses are treated as separate projects. Content, duration, and price will be defined individually according to the specific needs and requests. A separate project proposal will be given by AVL AST (refer also to **chapter 5**).

Non-standard training is offered for advanced simulation solutions for virtual development and for the following solution areas:

For further information or a specific project proposal, contact your responsible AST Sales Manager.

Contact	
Additional Information	Responsible Sales Manager
Proposal	Responsible Sales Manager

3.4 Software Support

Software support at AST is organized according to the AST Global Customer Support Process (GCSP).

The GCSP defines the process steps for answering all regular customer questions and requests related to AVL AST software products. The defined process does not cover customer contact which takes place within project work or joint research developments.

The GCSP includes a level concept:

- 1st level support is done by local AST affiliates (if no local affiliate is available, 1st level support is done by AST in Graz)
- 2nd level support by AST headquarters in Graz

AST offers support by email. Telephone support is offered for 1st level support at some AST affiliates. Telephone support is not given by AST in Graz or for 2nd level support generally.

For each product or product group, a Support Master is defined. He/she is responsible for all related support requests and distributes the support requests to the different support engineers.

To receive software support, it is mandatory to have a valid maintenance contract and to have participated in a related training course held by AVL. Within the partnership programs UPP ("university partnership program") and RPP ("research partnership program"), a dedicated person is defined. He/she acts as a contact person to our support organization.

ID	Service
CC_33	Software Support

Purpose:

Software support via email is the single point of contact for customers regarding software-related issues (beside sales information).

AST support engineers are highly experienced calculation engineers, who also perform software training and project work in simulation projects within AVL's engine development process or separate pilot, validation, or method development projects for customers.

Validity:

The CSP is defined worldwide and is valid for all AVL AST software tools.

Content:

- Answer software-related questions
- Take over change requests or enhancement requests from customers and transfer them to development and product management

Goals:

- Help the customer with daily problems
- Improve product quality and customer satisfaction
- Support development with information about customer needs and recommendations
- Improve the relationship with the customer

Customer Benefit:

- One contact for all software-related questions
- Application know-how of all AST support engineers

Duration:

- 30 hours per year of software support is included with each license.
- If this limit is exceeded, it will be charged separately and treated as consulting or project work.

Price (excl. Tax):

Software support via email is free of charge for every customer of AST products.

Contact	
About the Process	Customer Support Manager – Christian Vock (christian.vock@avl.com)
Who is my Local Support?	Please contact your local sales manager or local support via email.

Further information:

- Customer Support Process --> An overview of the GCSP is given in Appendix 7.1.

4. Know-How Transfer & Engineering Support

This service group sets its focus on engineering know-how and its transfer to the customer.

Contact	
Additional Information	Responsible Sales Manager
Proposal	Responsible Sales Manager

4.1 Technology Seminars

Technology seminars are organized as TechDays by AST Graz or a local affiliate. They can be performed for a specific customer and at the customer location, or as a corporate event where different customers can participate.

ID	Service
CC_41	Technology Seminars / TechDays

Purpose:

Within the frame of a technology seminar, a specific engineering topic and application field is discussed, including theoretical background, application field, problems, and solutions. The focus is set on simulation-related problems and solutions.

Validity:

All engineering topics, which are connected to AST software products, can be addressed. Although the seminar content is kept more general and not focused on AST products, AST-specific solutions and benefits are presented as AST know-how is based on those methods and tools.

Content:

- Definition of the entire topic
- Theoretical background
- Components and functionality
- Problems and engineering tasks, which have to be solved
- Technical solutions and applied methods

Goals:

- Generate understanding of the engineering topic
- Transfer of application know-how for the specific topic
- Understanding of cross effects

Customer Benefit:

- Compressed know-how transfer of cutting-edge technology for a specific application field

Duration:

- The duration depends on the specific topic, but it is typically between 1 and 3 days.

Price (excl. Tax): * see chapter 2.1

♦ Seminar fee for a TechDay starts from **440 euro** per participant and it may vary..

4.2 Engineering Support

This module focuses mainly on the usage of AVL AST software products in daily life and real development projects, including the interpretation of results and dealing with variants (*application-oriented*).

Specific services are:

- Start-up support
- Enhancement support
- Consulting
- Software customization and specific software development

4.2.1 Start-up Support

ID	Service
CC_421	Start-up Support

Purpose:

Start-up support is on-the-job training for a standard application using a specific customer model. It is organized as a separate project for a defined period of time. The target is to get started with a real application example. Start-up support can be performed at AST in Graz, entirely or partly at the customer location. Typically, AST performs the main steps of the investigation and afterwards re-performs each step on site together with the customer. AST makes use of these models and results for a detailed explanation of each work step.

Validity:

Start-up support is offered for all standard applications and all AST products. Standard applications refer to the standard training courses offered by AST.

An input sheet defining all required data and models is sent to the customer in advance.

Content:

- Explanation of the workflow and all work steps
- Setup of necessary models, performing analysis, evaluation and interpretation of results
- Explanation of the introduction of modifications
- Hints and significant information about the application
- The workflow and the entire work performed will be documented in a report.

Goals:

- The entire workflow performed
- The customer can perform the specific application by him/herself.

Customer Benefit:

- Knowledge transfer from AVL for standard application
- Usage of customer models
- The customer becoming skilled with the new tool and application in a short time
- Maximum training effect

Duration:

- The duration of start-up support is **8 to 10 weeks**.
- 3 weeks of this period are defined as the customer and the AVL engineers working together. This can be either held at AVL in Graz or at the customer location.
- The specific customer model should be sent to AST about 2 weeks in advance to ensure that the AST engineer gets familiar with the model and performs all the necessary modifications to the model or defines these modifications.
- The main work steps are done by AVL separately to keep the on-site period at maximum efficiency. All work performed is documented and explained.

Price (excl. Tax):

The total cost is in the range of **27560 to 69070 euro** (depending on the application and the complexity of work). Travel and accommodation for the AVL engineer are charged separately.

4.2.2 Enhancement Support

Enhancement support is offered to experienced users of AVL AST software tools. Within this module, know-how about very specific new features or methods is investigated, transferred to the customer, and implemented into the specific development process.

Enhancement support is guided by a specific model and application using customer-specific data. A comparison to the previous methods and validation by measurements could be part of this work.

ID	Service
CC_422	Enhancement Support

Enhancement support is on-the-job training for the usage of a new feature or method, offered by AST software, using a specific customer model. It is organized as a separate project for a defined period of time. The target is to integrate this feature or method into the customer-specific application work.

Enhancement support can be performed at AST in Graz or at the customer location.

The specific customer model should be sent to AST about 2 weeks in advance to ensure that the AST engineer gets familiar with the model and performs all the necessary modifications to the model or defines these modifications. Model requirements are sent to the customer in advance.

Validity:

Enhancement support is offered for all AST products.

Content:

- Explanation about functionality of the feature and the method
- Update of the customer-specific methodology and workflow
- Application on a customer model
- Comparison of the old and new workflow, model changes and results
- Hints and significant information

Goals:

- Detailed know-how transfer of new features and methods
- The customer can perform the specific application by himself/herself.

Customer Benefit:

- Knowledge transfer from AVL for new features and methods
- Usage of customer models
- The customer becoming skilled with the new features and methods in a short time
- Maximum training effect

Duration:

- The duration of enhancement support is **1 to 5 weeks**.
- The entire period is defined as the customer and the AVL engineer working together. This can be either held at AVL in Graz or at the customer location.

Price (excl. Tax): * see chapter 2.1

The price for one AST engineer for 1 week (5 full working days) at the customer location and the preparation phase is:

- Preparation phase: **40345 euro*** see chapter 2.1
- **8760 euro per week**; excl. travel and accommodation* see chapter 2.1

Travel and accommodation for the AVL engineer are charged separately.

4.2.3 Consulting

This module describes the possibility to book highly skilled and experienced engineers from AST for a defined period of time for work at the customer location.

ID	Service
CC_423	Consulting

Purpose:

AST offers on-site work of highly skilled and experienced engineers for various advanced applications using AST tools.

Any specific material, such as the models or results for the on-site work, should be sent to AST at least 2 weeks in advance so that the AST engineer can be well prepared to increase the efficiency of the on-site work.

Validity:

Consulting work is valid for all applications where AST tools are the main simulation tools and which are covered by training and support activities from AST.

Content:

- AST engineers can be booked for a period of days, weeks or longer.
- The customer also has the possibility to book a contingent of hours or days, which is valid for a period of 1 year. Within this year, the agreed amount of time can be used whenever it is required. On-site work has to be purchased at least 2 weeks before the trip.

Goals:

- AST engineers work at the customer location in close cooperation with local engineers.

Customer Benefit:

- Problem investigation by experienced AST engineers
- Usage of the latest methodology and features of AST software
- Know-how transfer to customer engineers; integration of methods into a specific development process
- A fast solution of pending problems; direct contact to software developers
- Extends capacity on the customer side

Duration:

Depending on the definition.

Price (excl. Tax): * see chapter 2.1

The total price for one AST engineer for 1 full day at the customer location is:

- **1720 euro**; excl. travel and accommodation * see chapter 2.1
- **2480 euro** (in Europe), including travel and accommodation * see chapter 2.1

Preparation work is included in the given price.

5. Project Work

Our engineers from AST Methodology Development & Services are highly skilled, experienced, and, in this profession, the first users of our software tools. In addition to the services described in the previous chapters, we provide services to optimize the applied methods or to develop new simulation methods for specific requirements and in close cooperation with the customer, up to complex project work, including simulation-measurement comparison for validation of methods and models. We help our customers to develop exactly the simulation methodology they need for their product development, and to implement this methodology in their development process.

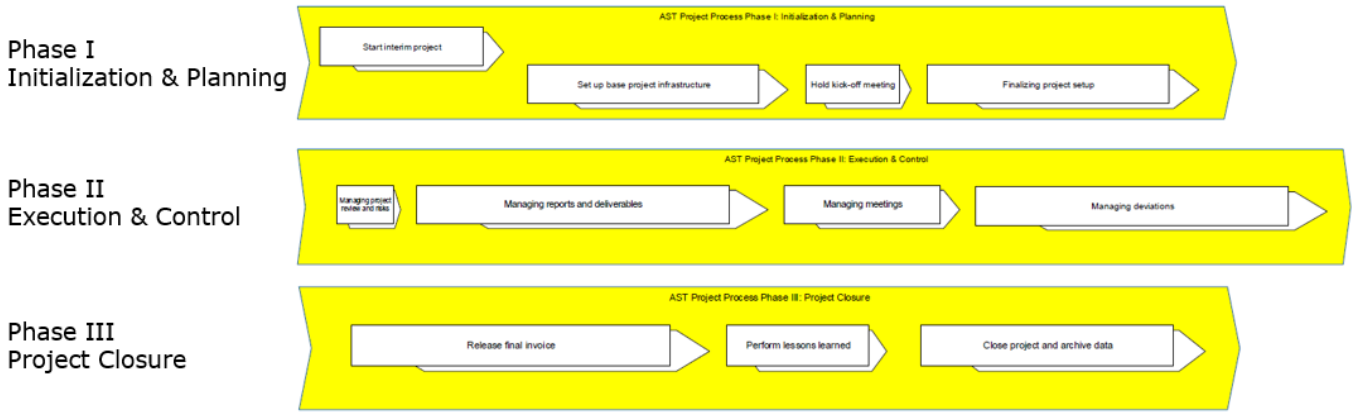
We offer a wide range of simulation project work using analytical and numerical methods in the field of mobility and non-mobility industry. We are at home in automotive (passenger car, truck, agricultural, construction machinery, motorsports), 2-wheeler, marine, trains, aerospace business, as well as energy (wind power, electrolyzer) up to white goods. Our applications use primarily software products, serviced by AST, accompanied by different third-party tools like Finite Element or CAD tools.

We concentrate on the areas we know best, thereby enabling the best results for our customers. Simulation work is offered for different domains, applications and components, like:

- Structural mechanics and dynamics applications
- Driveline dynamics (engine & transmission; conventional, electrified or full electric) and vehicle integration
- Thermo-fluid dynamics in 0D/1D and 3D
- 3D CFD applications using FV and SPH approaches
- Water management
- Electro-magnetic and electro-chemical applications (battery, fuel cell)
- Multi-body dynamics for durability and NVH
- 0D/1D mechanical, electrical, and thermal management / HVAC system simulation
- Vehicle dynamics
- Controls development
- MiL / SiL applications in office and on RT-platforms
- Multiphysics applications and co-simulations between different domains and approaches
- Large scale DoE, optimization and creation of surrogate models
- Office and cloud applications

The project can cover the entire simulation, including model setup, definition of boundary conditions, analysis and result evaluation and interpretation. AST will give clear conclusions and recommendations on the analysis performed and the design investigated.

Each project is performed according to our **AST project process** (PP), guided by continuous documentation and finalized by a project report describing all steps, the models used, and the results obtained. Optionally, know-how transfer is done at the end of the project.



Typical project set-ups and definitions are:

- Non-standard software training (e.g. using customer models)
- Development of new simulation methodologies or improvement of existing methods
- Increase of efficiency and advanced solutions
- Benchmark and validation projects: Before you purchase our software, we can recreate your project and compare calculated and measured values. This validation enables you to pave the way for using the software successfully.
- Implementation of new methods into the development process (process integration)
- Research and development (R&D) projects
- Joint and research (J&R) projects
- Funded (research) projects

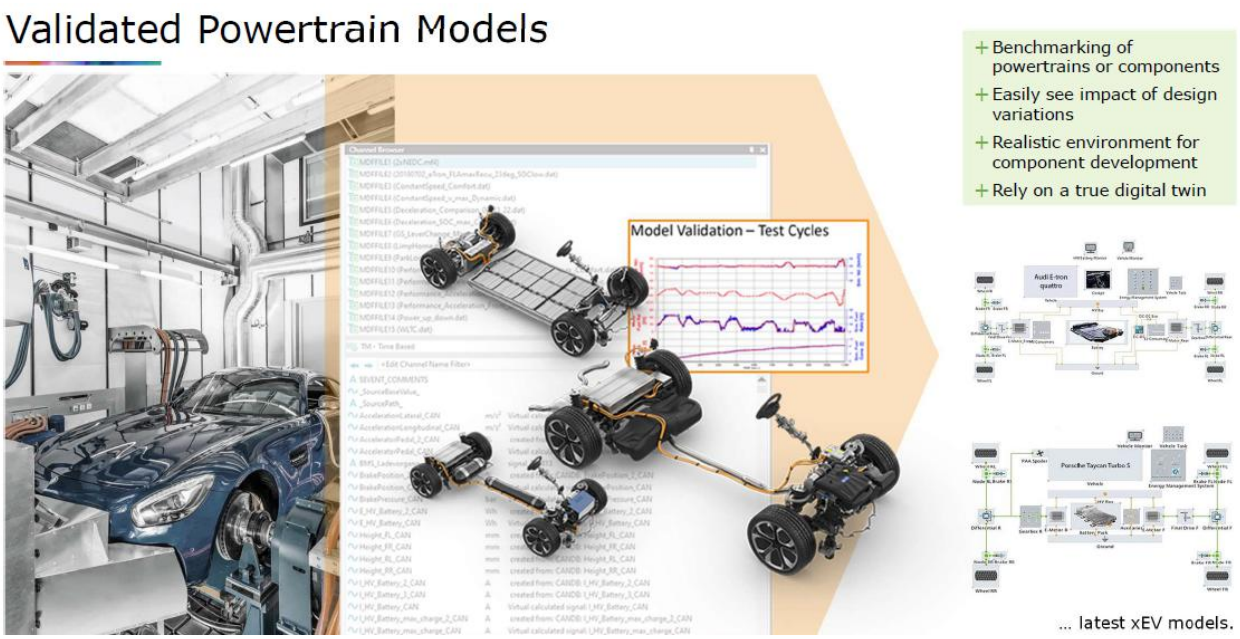
Measurements for validation can be defined and coordinated by us, and can be performed at AVL, at the customer location, or by a third-party supplier.

Projects can be performed by AST alone or together with the customer (sharing the work) as joint and research projects (J&R).

For further information or a specific project proposal, contact your responsible AST Sales Manager.

6. Validated Powertrain Models

AVL offers different **validated CRUISE M powertrain models**, based on benchmarking data, or creates such models, based on the data provided by the customer. Validated models can be seen and ordered via [AVL Resource Box](#).



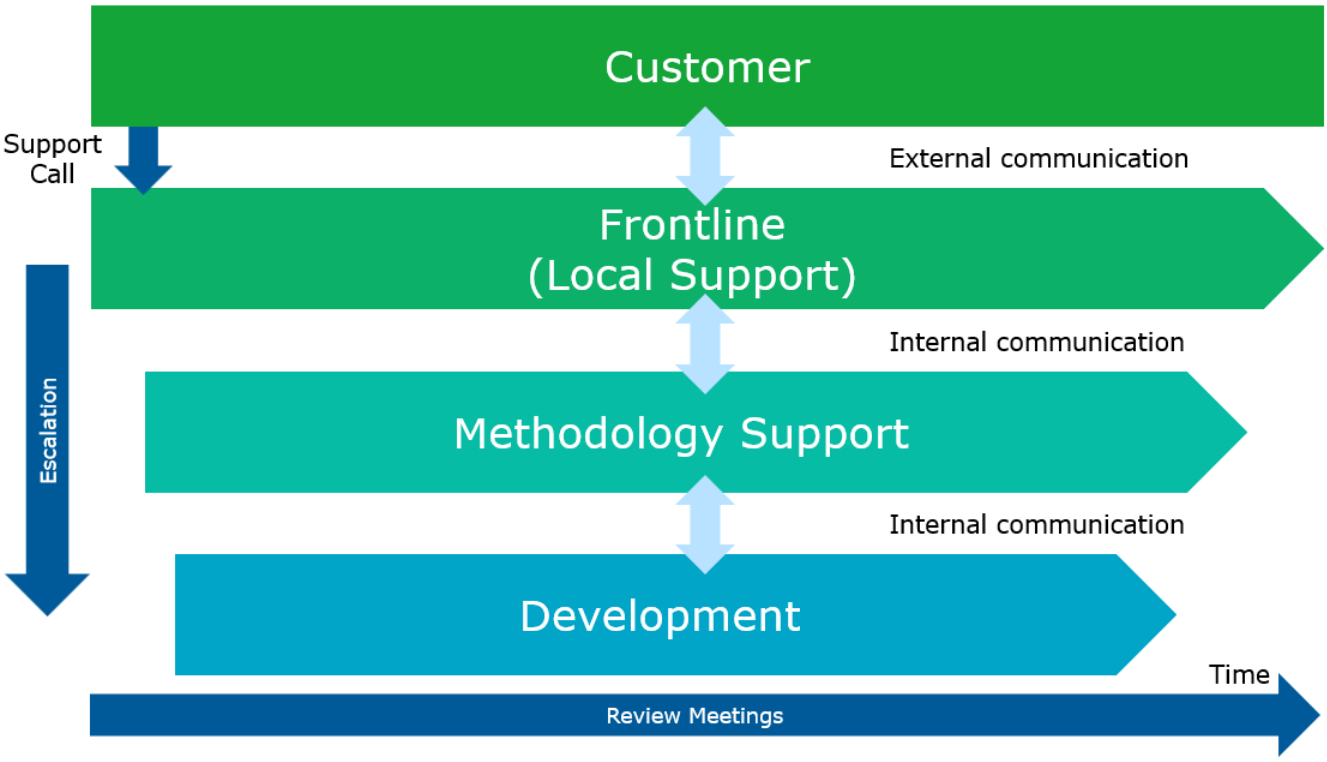
For further information or a specific project proposal, contact your responsible AST Sales Manager.

7. Appendix

7.1 AST Global Customer Support Process (GCSP)

- The GCSP defines the process steps for handling all customer questions and requests related to the usage of the software products maintained by AVL AST.
- It describes all interactions between the customer, the frontline team (local affiliate support team), the methodology support team at the service base, and the development team during the handling of support cases.
- The GCSP defines when and how a development request is generated out of a support case.

These main functions are summarized in t he following figure:



GCSP: Basic Process

7.1.1 Local Point of Contact

The local support teams at the affiliates collect all customer requests. They are also responsible for the entire communication between the customer and the AVL support. Information about the contacts within our service organization can be found in chapter **3.4** or on the AVL homepage http://www.avl.com/hotlines.

7.1.2 Level Concept

The AST GCSP has different levels.

- Frontline support (1st level) is done by local AST affiliates (if no local affiliate is available, 1st level support is done by AST Service Base)
- Methodology support (2nd level) is done by AST Service Base

For each Support Team (individual for different products/ product groups and locations), a Support Master is defined. He/she is responsible for all related support requests and distributes the support requests to the different support engineers.

7.1.3 Escalation Model

The escalation depends on the time scale and the category of the support case.

The escalation model defines the treatment of critical support cases, which require special effort and extended capacity. The escalation is done based on regular review meetings by the review team, which includes the support masters, local and global support managers, and the people responsible for a specific application area.

Main Target:

- Identify possible high importance problems in an early phase of the support chain in order to define the necessary measures before the problem escalates between the customer and AVL.
- Possible measures are providing the necessary capacity and shifting priority between other tasks.

Basic Training courses 2026 - Graz

JANUARY

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12				16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY

M	T	W	T	F	S	S
						1
2				6	7	8
9			12	13	14	15
16	17	18	19	20	21	22
PreonLab	PreonLab	25	26	27	28	

MARCH

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16				20	21	22
23	24	25	26	27	28	29
PreonLab	PreonLab					

APRIL

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

MAY

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JUNE

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULY

M	T	W	T	F	S	S
		1	2	3	4	5
6				10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST

M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10			13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
			17	18	19	20
21	22	23	24	25	26	27
28	29	30				

OCTOBER

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
PreonLab	PreonLab	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9				13	14	15
16	17	18	19	20	21	22
PreonLab	PreonLab	25	26	27	28	29
30						

DECEMBER

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

➔ For detailed information and registration, please click on the product.

AVL CRUISE™ M
AVL EXCITE™ M
AVL FIRE™ M
PreonLab
AVL VSM™

Basic Training courses 2026 - France

JANUARY

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	CM	CM	23	24	25
26	EM	EM	29	30	31	

FEBRUARY

M	T	W	T	F	S	S
						1
2	PreonLab	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

MARCH

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

APRIL

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

MAY

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JUNE

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULY

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST

M	T	W	T	F	S	S
					1	2
3	4	EM	EM	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	CM	CM	18	19	20
21	EM	EM	24	25	26	27
28	29	PreonLab				

OCTOBER

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

➔ For detailed information and registration, please click on the product.

AVL CRUISE™ M
AVL FIRE™ M
AVL VSM™
AVL EXCITE™ M
PreonLab

Basic Training courses 2026 - US

JANUARY

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	PreonLab	PreonLab	15	16	17	18
19	20	EXCITE	EXCITE	23	24	25
26	CRUISE	CRUISE	29	30	31	

FEBRUARY

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	FIRE	FIRE	FIRE	13	14	15
16	17	18	19	20	21	22
23	VSM	VSM	26	27	28	

MARCH

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	PreonLab	PreonLab	12	13	14	15
16	17	EXCITE	EXCITE	20	21	22
23	CRUISE	CRUISE	26	27	28	29
30	31					

APRIL

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	FIRE	FIRE	FIRE	17	18	19
20	21	22	23	24	25	26
27	VSM	VSM	30			

MAY

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	PreonLab	PreonLab	14	15	16	17
18	CRUISE	CRUISE	21	22	23	24
25	26	EXCITE	EXCITE	29	30	31

JUNE

M	T	W	T	F	S	S
1	VSM	VSM	4	5	6	7
8	9	10	11	12	13	14
15	FIRE	FIRE	FIRE	19	20	21
22	23	24	25	26	27	28
29	30					

JULY

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	PreonLab	PreonLab	16	17	18	19
20	CRUISE	CRUISE	23	24	25	26
27	28	29	30	31		

AUGUST

M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	FIRE	FIRE	FIRE	14	15	16
17	18	19	20	21	22	23
24	25	EXCITE	EXCITE	28	29	30
31						

SEPTEMBER

M	T	W	T	F	S	S
	VSM	VSM	3	4	5	6
7	8	9	10	11	12	13
14	PreonLab	PreonLab	17	18	19	20
21	CRUISE	CRUISE	24	25	26	27
28	29	30				

OCTOBER

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	FIRE	FIRE	FIRE	16	17	18
19	20	21	22	23	24	25
26	27	EXCITE	EXCITE	30	31	

NOVEMBER

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	PreonLab	PreonLab	12	13	14	15
16	CRUISE	CRUISE	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER

M	T	W	T	F	S	S
	1	EXCITE	EXCITE	4	5	6
7	FIRE	FIRE	FIRE	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

➔ For detailed information and registration, please click on the product.

AVL CRUISE™ M
AVL EXCITE™ M
AVL FIRE™ M
PreonLab
AVL VSM™